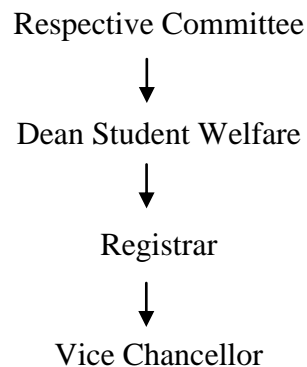


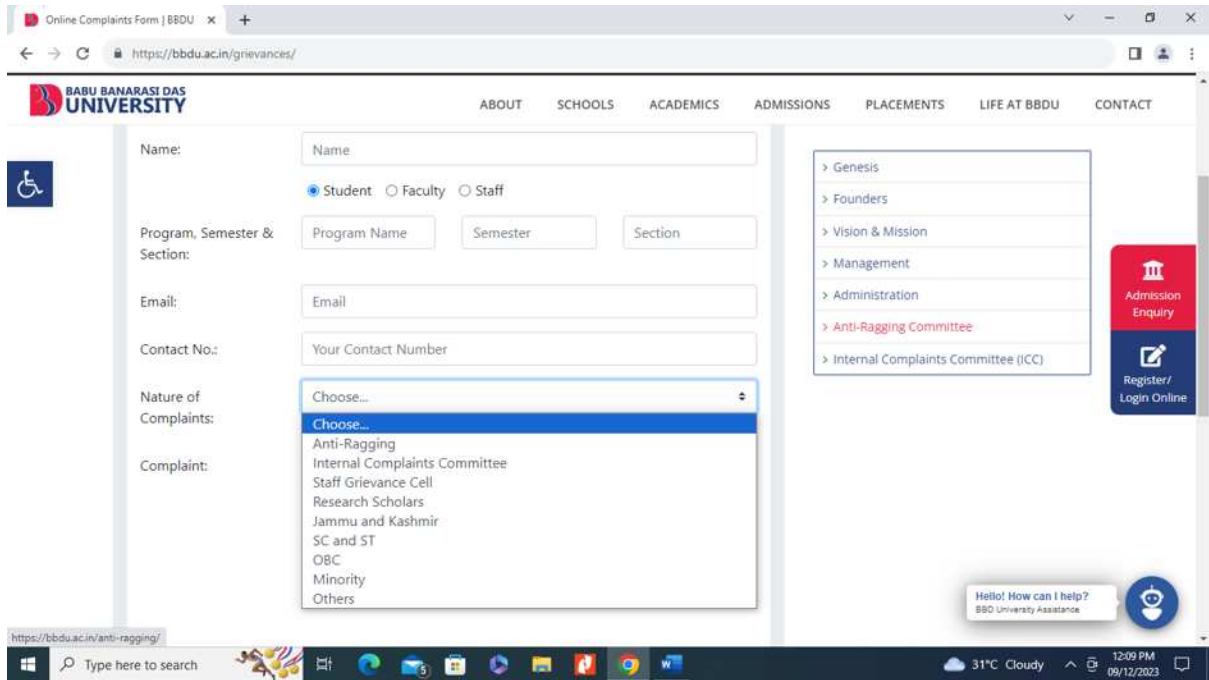
Grievance Redressal Mechanisms

BBD University has both online & offline grievance redressal mechanisms, where students can register their grievances. Students can also raise their complaints through UGC Grievance Portal linked with university website. Additionally, at the Department level students may approach concerned HoDs/faculty/Mentor to register their grievances/complaints. The University also has an Internal Complaints Committee through which students are allowed to submit their complaints through online as well as offline mode. The same mechanism of grievance redressal is available for teaching & non-teaching employees also.

For online submission of grievances of any nature a single window system is available for student, staff and faculty. The aggrieved party may select the relevant nature of grievance (Anti – Ragging, Internal Complaints Committee, Staff Grievance Cell, Research Scholars, Jammu & Kashmir Students, General Category Students, Minority Students, OBC Students, SC/ST Students and others) submit the same in a single click. The system is so designed that the email is sent to the respective committee immediately. If the complaint is not addressed within twenty-four hours it is automatically escalated to the next level if the same is not addressed within a given period of time. The escalation order is as following



Link: <https://bbdu.ac.in/grievances/>



Procedure for submission of Offline/Online Student Grievance

