

Industrial Training Viva

MHM11451

Course Objectives

The Student will get knowledge about:

- 1) To provide hands-on exposure to core hotel departments.
- 2) To help students integrate classroom learning with real-world practices.
- 3) To instill professional behavior, grooming, communication, and work ethics.
- 4) To encourage reflective learning through structured documentation.

Learning Outcomes

By the end of this course student would be able to:

- 1) Apply theoretical concepts to real-time guest service and back-end operations.
- 2) Maintain structured, reflective documentation of professional experiences.
- 3) Exhibit improved grooming, communication, time management, and teamwork.
- 4) Understand departmental SOPs and workflow processes in hospitality operations.