# Babu Banarasi Das University Lucknow

# **SCHOOL OF MANAGEMENT**

# **Course Curriculum**

# **Bachelor of Business Administration**

(As Per National EducationPolicy 2020)

# [Effective from Academic Batch: 2023-24]

# **ProgrammeCurriculumof Bachelor of Business Administration**

# VersionControl

Version	5N.0
Effectivefrom	1 <sup>st</sup> July, 2023

# **BACHELOR OF BUSINESSADMINISTRATION (BBA)**

# INTRODUCTION

The BBA undergraduate degree should be either a three-year or four-year Programme with multiple entry and exit options within this period. The programmeaimsatproviding inputstothestudentsrelevanttothebusiness, industry and tradeso that they can function indifferent organizations and face the challenges arising therefore. The Programme not

onlyaimsatprovidingknowledgeand skillsindifferentareasofmanagement, butalso provides inputs necessary forthe overalldevelopment of the personality of thestudents.

The courses of the programme are divided into six categories namely **Discipline Specific Course - Core Courses (DSC)**, **Discipline Specific Elective- Core Course (DSE)**, **Generic Elective Courses- Minor Courses (GE)**, **Co-Curricular Courses (CC)** which includes (Multidisciplinary Course and Ability Enhancement Course); **Vocational Courses (VC)** which includes **AIPCM** (Apprenticeship/ Internship/ Project/ Community Outreach/ MOOC) and Value-Added Courses and last category of **Dissertation Report**. In the CC and VC the student has an option to opt from various courses which are also offered by other Schools of the University.

The structure of the Programme is designed in a way that students study the core courses from different functional areas of management that are made compulsory.

Rightfromthebeginningofthe Programme,the focusisonprovidingrelevantinputs throughcasediscussion/analysis,simulation games,roleplaysetc.keepinginmindthe current business scenario.

A Researchprojecthastobe submitted aspartof the compulsory subjects of sixth semesters.

# **Definitions**:

**1. Academic Credit**- An academic credit is a unit by which the course work is measured. It determines the number of hours of instructions required per week. One credit is equivalent to fifteen hours of teaching (lecture or tutorial) or thirty hours of practical work/field work per week.

**2. Courses of Study** – Courses of study indicates pursuance of study in a particular discipline. Every discipline shall offer three categories of courses of study, viz. Discipline Specific Core courses (DSCs), Discipline Specific Electives (DSEs) and Generic Electives (GEs).

**a. Discipline Specific Core (DSC):** Discipline Specific Core is a course of study, which should be pursued by a student as a mandatory requirement of his/her programme of study. DSCs shall be the core credit courses of that particular discipline which will be appropriately graded and arranged across the semesters of study, being undertaken by the student, with multiple exit options as per NEP.

**b. Discipline Specific Elective (DSE):** The Discipline Specific Electives (DSEs) shall be a pool of credit courses of that particular discipline (single discipline programme of study) or

those disciplines (multidisciplinary programme of study), as the case may be, which a student chooses to study from his/her particular discipline(s). There shall be a pool of DSEs from which a student may choose a course of study.

**c. Generic Elective (GE):** Generic Electives shall be a pool of courses which is meant to provide multidisciplinary or interdisciplinary education to students. GEs shall consist of a pool of courses offered by various disciplines of study in groups from which a student can choose.

d. Co-Curricular Course [Ability Enhancement Course (AEC) & Multidisciplinary Course (MDC) & Vocational Course [Skill Enhancement Course (SEC) & Value Addition Course (VAC)]: These two courses shall be a pool of courses offered by all the Departments in groups of odd and even semesters from which students can choose. A student who desires to make Academic Project/Entrepreneurship as Minor has to pick the appropriate combination of courses of GE, SEC, VAC, & Internship/Apprenticeship/Project/Community Outreach (IAPC) which shall be offered in the form of various modules as specified in the scheme of studies. Apart from this if they want to do online courses as Vocational Course then the university will provide these courses at the beginning of every semester.

(i) **Co-Curricular Courses** are the courses based upon the content that leads to knowledge enhancement through various areas of study. They are Language and Literature and Environmental Science and Sustainable Development which will be mandatory for all disciplines. and skill-based courses in all disciplines and are aimed at providing hands-ontraining, competencies, skills, etc. Thus this course is design concerning both AEC & MDC from a pool of courses designed to provide skill and multidisciplinary based instruction.

(ii). VAC courses are value-based courses which are meant to inculcate ethics, culture, constitutional values, soft skills, sports education and such similar values to students which will help in all round development of students. Thus this course is design concerning both SEC & VAC from a pool of courses designed to provide skill and value added based instruction.

The uniquely designed pedagogy of entire three years/ four years teaching curriculum imbibes the contemporary traits and audit oriented projects on specialized streams of commerce. During the three years/ four years of the program, students are required to take-up live problems related to marketing, finance and human resource.

# 3. Apprenticeship/ Internship/ Project/ Community Outreach/ MOOC(AIPCM) a. Apprenticeship /Field Study/ Minor Project/ MOOC:

Apprenticeship/Field Study/ Minor Projectof two weeks duration at the third semester, to enable the students to have hands on experience in real life business situations and will try to help, uplift and support those who are deprived of certain services and rights. This will

be form a part of third semester. For MOOC and online courses as Vocational Course, the university will provide these courses list at the beginning of every semester.

Apprenticeship/Field Study/ Minor Projectof two weeks duration at the fourth semester, to enable the students to have hands on experience in real life business situations and will try to help, uplift and support those who are deprived of certain services and rights. This will be form a part of fourth semester. For MOOC and online courses as Vocational Course, the university will provide these courses list at the beginning of every semester.

**b. Summer Internship/ Project/ Community Outreach/ MOOC:** Summer Internship of two weeks duration after completion of the fourth semester, to enable the students to have hands on experience in real life business situations, and will try to help, uplift and support those who are deprived of certain services and rights. This will be form a part of fourth semester. For MOOC and online courses as Vocational Course, the university will provide these courses list at the beginning of every semester

# 4. Research Project Report:

Research Project Report, in the sixth semester, is an integral part of the curriculum. The problem/topic will be assigned by the School of Management, BBD University under the supervision of a core faculty member of the department. The research should be based on primary data and secondary data too. The average size of Report ordinarily will be of 75 typed pages or more in standard font size (12) and double spacing. Three neatly typed and hard bound copies of the report will be submitted to the Head of the BBA program or to the Dean, School of Management. The report will be typed in A-4 size paper.

The evaluation will be based on the report writing, and viva-voice. The students are also required to make a brief presentation of the report. The evaluation will be based on the report writing, and viva-voice.

BBA course structure has **Twenty Core Papers**, **Sixteen Generic Elective Courses** (student will opt one from each semester); Four Co-Curricular Courses in first four semester. Five Vocational Courses offered during five semesters. Twelve Discipline Specific Elective Courses are placed in the last four semesters(student will opt one from each semester)with an idea to encompass all possible domains of knowledge and skills facilitating interface with various sections of the society so that a student can have a wide choice of courses to have a better living and to lead a meaningful and contented life.

# 5. Students Exit & Entry:

Students exiting the Programme after securing 44 credits will be awarded Certificate, subject to secure 4 credits in work based vocational courses offered during summer internship. Students exiting the Programme after securing 88 credits will be awarded Diploma, subject to secure 4 credits in work based vocational courses offered during summer internship. A student want to entry in the programme at any year suppose in the

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second year must have substantial credit (44 credit in this case) in the previous year of this programme. After the successfully completion of the third year (having 132 credits) get the BBA degree. In the fourth year the students have the option to choose BBA (Hons.) with Internship or BBA (Hons.) with Research. BBA (Hons.) with Research choice is given to those students who had attain more than 75% marks at the third year level.

# **6. ELIGIBILITY CRITERIA:**

As per BBD University Norms.

# 7. ASSESSMENT AND EVALUATION OFCOURSES:

Assessment and evaluation of courses will be as per BBD University guidelines.

# PROGRAMOBJECTIVES(POs)

P01	<b>Management Knowledge:</b> Students will acquire adequate understanding about managementconcepts and principles.							
PO2	BusinessAnalysis:Usethebusinessandmanagementknowledgegainedtoanalyse thebusinessproblemsandcomeup withviablesolutions.							
P03	<b>Communication:</b> To impart knowledge to the students towards Business Communicationfor effectiveand Professionalbusinessmanagement.							
P04	Entrepreneurship: Build the entrepreneurship acumen.							
P05	<b>IndividualandTeamWork:</b> Toinculcatetheabilityforleadingateamanddevelop group behaviourin achievementof individual,groupand organizational goals.							
P06	<b>RegulatoryFramework:</b> Tounderstandanddiscussthebroadlegalandregulatory frameworkgoverning business activities.							
P07	<b>Ethics:</b> Torecognizeand solvebusinessproblemsinan ethical mannerfor continuous developmentof business venture.							
P08	<b>TechnologyOrientation:</b> Todevelopcompetencyintheuseoftechnologyinmodern organizational operations.							
P09	<b>ConductInvestigations:</b> Tostimulateaninterestinresearchanditsapplicationsto find solutionsfor business problems.							
PO1 0	<b>TheBusinessLeaderandSociety:</b> Toprovideanenvironmentthatchallengesthestudent s' mindthrough competitive education which emphasizes on inculcating values, thus transforming them into socially responsible managers and business leaders.							
P01	<b>EnvironmentandSustainability:</b> Understandtherelevantissuesofenvironmental concern and sustainabledevelopment.							
P01	<b>Life LongLearning:</b> Acquire the ability to engage in independent and life-long learning inthebroadest contextsocio-technologicalchanges.							

# PROGRAM SPECIFIC OBJECTIVES (PSOs)

PS01	Topreparestudentstoexcelinindustry/professionorpostgraduateprogrammes through quality education.
PSO2	Toinculcateentrepreneurialskillsinstudentssotheycanprovidejobopportunities for other sections of thesociety.

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SUBJECT	SUBJECT CODE	РО 1	РО 2	P03	РО 4	РО 5	РО 6	РО 7	РО 8	РО 9	PO1 0	P01 1	P01 2	PSO 1	PSO2
Fundamenta	NBBA5101		_		-							-		-	
ls of Accounting		2.5	1.5	1.75	2	2.3	1.5	2	1				2.5	2.5	1.25
Business	NBBA5102	2.5	1.5	1.75	2	2.5	1.5	2	-					2.5	1.25
Environment		2.5	1.75	1.75	2	2.3	1.5	2	1		1		2.5	2.5	2
Quantitative Analysis for	NBBA5103														
Management		2	1.75	1.75	2	2.25	1.67	2	1				2.75	2.75	1
Essentials of IT	NGE5701	1.75	1.5	1.5	1.5	2	1	1.33	1			1	2	2.25	1.25
Personal	NGE5702	1.70	1.0	2.0	110		-	1.00	_			_		2.20	1120
Finance & Planning		2.67	1.7	2	2	1.5	1.5	1	2	2		2	1.67	2	2.5
Organization	NBBA5201	2.07	1.7	2	2	1.5	1.5	1	2	2		2	1.07	2	2.5
al Behavior&															
Principles of Management		2.5	1.5	1.75	2.33	2.33	1.5	1.67	1				2.5	2.5	2
Business	NBBA5202														
Mathematics Business	NBBA5203	2.5	1.5	1.75	2	2.33	1.5	2	1				2.5	2.5	1.75
Organization	NDDA5205	2.5	1.5	1.75	2	2.33	1.5	1.67	1				2.5	2.5	1
Management	NGE5703														
Information System		1.75	1.5	1.5	1.75	1.75	1.33	1.33	0.5			0.25	2	2.25	1.25
Advertising	NGE5704														
and Personal Selling		2.67	1.75	2	1.5	1	3	1.5	1.5	2	0.5	1.5	1.67	2.5	2.75
Production	NBBA5301	1.0	2.8	-	2.0	1.8	2.0	1.0	2.8	1.8	1.8	1.0	2.0	2.8	3.0
Operations Management															
Managerial	NBBA5302	1.0	3.0		2.0	2.0	2.0		3.0	2.0	2.0		2.0	3.0	3.0
Economics	VDDAF000	1.0							0.0		2.0		2.0	2.0	
Marketing Management	NBBA5303	1.3	3.0		2.0	2.0	2.0		3.0	2.0	2.0		2.0	3.0	3.0
E-Commerce	NGE5705	1.0	2.0	1.0	2.0	1.0	2.0	2.0	1.0	2.0	2.0	2.3	2.0	3.0	2.0
New Venture	NGE5706	1.3	2.0	1.0	2.0	1.0	3.0	3.0		1.8	2.0	1.3	1.5	3.0	2.0
Planning &															
Developmen t															
Cost &	NBBA5401														
Management Accounting		2.5	1.75	1.75	1.5	1.75	0.75	1	0.25				2.5	2.5	2
Human	NBBA5402	2.5	1.75	1.75	1.5	1.75	0.75	1	0.25				2.3	2.5	<u> </u>
Resource Management															
&															
Developmen		4 55	2	4.5	4 55	4.75	4.68	4	0.05			0.05	2	25	4.55
t Business	NBBA5403	1.75	2	1.5	1.75	1.75	1.67	1	0.25			0.25	2	2.5	1.75
Law		1.75	1.25	1.5	1.75	2	0.75	1	0.25		0.25		2	2.25	1.25
Cyber Security	NGE5707	1.5	2.33	0.75	0.75		2.67	2	2.25	1	0.5	1	1.33	2.75	1.75
Investment	NGE5708												1.55		
Management		2.33	2	0.75	1.5	1	1	1	1.5	1.5	1.5	1.75	1.67	2.5	2.5
Business Policy &	NBBA5501														
Strategy		2	2	0.75	1.5	1	1.5	1	1.5	1.5	1.75	1.75	1.75	2.5	2.5
Project Management	NBBA5502	1.75	1.5	1.5	1.75	1.75	0.75	1	0.5				2	2.25	1.25
Financial	NBBAB550														
Management	3 NDSEE710	1.75	1.75	1.75	1.5	1.75	1	1	0.25		0.25		2	2.75	1.75
Supply Chain Management	NDSE5710 1	2.25	2	2	2	2.25	0.75	1.5	0.25				2	2	1.5
Consumer	NDSE5710			1 75							4	0.05	2.25	2	
Behavior Data Base	2 NGE5709	2	4	1.75	1.5	2	0.67		2		1	0.25	2.25	3	2.5
Management															
System		2	0.5	1.5	3	2	0.25	0.25	3	2	2		3	3	3

# Course Articulation Matrix of DSC, DSE and GE

Financial	NGE5710														
Services	NGL5710	2.5	1.75	1.25	1	1	2.34	1.25	1	3	0	1.25	1.75	2	2
Internationa	NBBA5601														
l Business		2.5	2	2.25	2.25	2.5	1	1.5	0.25	0.25	0.5		2.75	2.75	1.5
Management Entreprenue	NBBA5602	2.5	Z	2.25	2.25	2.5	1	1.5	0.25	0.25	0.5		2.75	2.75	1.5
rship& Small	NDDA5002														
Business															
Management		1.75	1.25	1.5	1.75	2	0.75	1	0.25		0.25		2	2.5	1.75
Rural	NBBA5603					- <b>-</b>									
Management	NDSE5710	2.5	2	2.25	2.25	2.5	1	1.5	0.25		0.25	0.25	2.75	3	1.5
Business Ethics &	NDSE5710														
Indian Value	5														
System		2.5	2	2.25	2.25	2.5	1	1.5	0.25		0.25	0.25	2.75	2.75	1
Research	NDSE5710														
Methodology	4	1.75	1.25	1.75	1.5	1.75	1	1	0.5			0.25	2	2.25	1.25
Digital	NGE5711	0.33	1 2 2	1.25	1	1.25	2.67	1.5	3	1		1	2	2.5	1 75
Governance Event	NGE5712	0.33	1.33	1.25	1	1.25	2.67	1.5	3	1		1	2	2.5	1.75
Management	NGE5/12	2	2	0.75	1.5	1	1.5	1	1.5	1.5	1.75	1.75	1.75	2.5	2.5
Banking &	NBBA5701		_			_									
Insurance		2.75	1.75	1.75	2	0.75	2.25	0.5	0.75	2.25	1.5	2.25	2.25	2.75	2.75
Marketing of	NDSE5710		_												
Services	5	2.5	2	2.25	2.25	2.5	1	1.5	0.25	0.25	0.5		2.75	2.75	4
Internationa l Financial	NDSE5710 6														
Management	0	1.75	1.75	1.75	1.5	1.75	1	1	0.25		0.25		2	2.75	1.75
Income Tax	NDSE5710														
Law &	7														
Practice		2.5	1.75	1.25	1	1	2.5	1.25	1.5	2	0.5	1.25	1.75	2	2
Indian	NDSE5710	2	1	0.25	1.25	0.75	1	0.75	1	4 5	1	1 5	1 75	2	2.25
Economy System	8 NGE5713	Z	1	0.25	1.25	0.75	1	0.75	1	1.5	1	1.5	1.75	2	2.25
Analysis &	NuL5/15														
Design		1	1	0.25	2	1	0.25	1	3	2	2	0.25	2	2.75	2.25
Creativity &	NGE5714														
Innovation		1.25	1.25	1.25	2.75	0.75	0.75	1.25	0.75	2	1.5	1.5	1.75	2.5	2.75
Brand	NBBA5801	2	2.25	2.25	2.25	1.25					2.25		2	2.75	2
Management Integrated	NDSE5710	2	2.25	2.25	2.25	1.25					2.25		<u> </u>	2.75	2
Marketing	9														
Communicat															
ion		1.5	2	1.5	1.75	1.75					1.5		1.75	2.25	2
Auditing	NDSE5711	0.55	4 75	4	2	0.75	2.25	0 5	0.75	2.25	4 5	2.25	2.25	0.55	0.75
Industrial	0 NDSE5711	2.75	1.75	1	2	0.75	2.25	0.5	0.75	2.25	1.5	2.25	2.25	2.75	2.75
Relations &	1														
Labour Law	-	1		0.5		2.25	2.75	1.75		1.5	1		1.75	2.25	2.25
Goods &	NDSE5711														
Services Tax	2	2.5	2	1.25	1.5	1	2.75	1.75	1	2	1.5	1.25	1.75	1.5	1.75
Data	NGE5715														
Communicat ion &															
Networks			0.5	0.25			1.5		3				2	1.5	1.25
People	NGE5716						2.0						_		
Management		2	2	1.5	1.75	2.75		1.25			3	1.5	1.75	2.75	2

Sem	Major Core Course (DSC)	Major Elective Course (DSE)	Minor Course (GE)	Co- Curricular Course (CC)	Vocationa l Course (VC)	Apprenticeship/ Internship/ Project/ Community Outreach/ MOOC (AIPCM)	Major Dissertation / Internship	GP/ Seminar	Total Credits
	4 Credits	4 Credits	4 Credits	3 Credits	2 Credits	2 Credits	6 Credits	1 Credit	
Ι	DSC1 DSC2 DSC3		GE1	CC1	VC1			1	22
II	DSC4 DSC5 DSC6		GE2	CC2	VC2			1	22
III	DSC7 DSC8 DSC9		GE3	CC3	VC3 Or AIPCM			1	22
IV	DSC10 DSC11 DSC12		GE4	CC4	VC	4 Or AIPCM		1	22
V	DSC13 DSC14 DSC15	DSE1	GE5		VC	5 Or AIPCM			22
VI	DSC16 DSC17 DSC18	DSE2	GE6			Project/ Dissertation 2 Credit			22
VII	DSC19	DS DS	ind One GE E3 E4 E7				Dissertation/ Internship		22
VIII	DSC20	DS DS	ind One GE SE5 SE6 E8				Dissertation/ Internship		22

# **BBA PROGRAMME STRUCTURE**

	SEMESTER-I										
Theory/	Course	Catego		Contact Hours			E	Evalua Scher			
Practica l	Code	ry	Course Title	L	Т	Р	CI A	ESE	Total	Credits	
Theory	NBBA5101	DSC-1	Fundamentals of Accounting	3	1	0	40	60	100	4	
Theory	NBBA5102	DSC-2	Business Environment	4	0	0	40	60	100	4	
Theory	NBBA5103	DSC-3	Quantitative Analysis for Management	3	1	0	40	60	100	4	
Theory		*CC-1	Co-Curricular Course	3	0	0	40	60	100	3	
Theory		**VC-1	Vocational Course	2	0	0	40	60	100	2	
Theory		GE-1	Any One	4	0	0	40	60	100	4	
Practical	NGP5101		General Proficiency				10 0		100	1	
Total									700	22	

# BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

\*University offers one course for the first semester either **Communicative English** or **Environmental Studies** under the category of CC-1

\* The Syllabus will be offered by different schools of the university

# One Generic Elective (GE-1) can be opted from

	Theory	Course Code	Course Title
GE-1	Theory	NGE5701	Essentials of IT
	Theory	NGE5702	Personal Finance and Planning

	Course Code	Course Title					
**VC-1	NSMVC5101	Managing Organizational Diversity					
**List of VC Courses offered by other schools will be provided centrally.							

			SEMESTER-	Π						
Theory /Practic	Course Code	Catego ry	Course Title		onta Iou			valuat Schen		Credi
al		, , , , , , , , , , , , , , , , , , ,		L	Т	Р	CIA	ESE	Total	ts
Theory	NBBA5201	DSC-4	Organizational Behavior & Principles of Management	4	0	0	40	60	100	4
Theory	NBBA5202	DSC-5	Business Mathematics	4	0	0	40	60	100	4
Theory	NBBA5203	DSC-6	Business Organization	4	0	0	40	60	100	4
Theory		*CC-2	Co-Curricular Course	3	0	0	40	60	100	3
Theory		**VC-2	Vocational Course	2	0	0	40	60	100	2
Theory		GE-2	Any One	4	0	0	40	60	100	4
Practical	NGP5201		General Proficiency				10 0		100	1
Total									700	22

# BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

\*University offers one course for the second semester either **Communicative English** or **Environmental Studies** under the category of CC-2 (Other than the course taught in semester one)

\* The Syllabus will be offered by different schools of the university

# One Generic Elective (GE-1) can be opted from

ELECTIVE	Theory/	Course	Course
	Practical	Code	Title
GE-2	Theory	NGE5703	Management Information System
	Theory	NGE5704	Advertising and Personal Selling

	Course Code	Course Title					
**VC-2	NSMVC5201	Logistics Management					
**List of VC Courses offered by other schools will be provided centrally							

\*\*List of VC Courses offered by other schools will be provided centrally.

Note: Students who wish to exit after securing 44 credits in the first two semesters will have to undergo an additional 4-credit work-based internship during the summer term in order to get a UG Certificate.

# **BACHELOR OF BUSINESS ADMINISTRATION (BBA)**

	SEMESTER-III									
Theory /Practi	Course Code	Catego ry	Course Title		onta loui			valuat Schen		Credits
cal				L	Τ	Ρ	CIA	ESE	Total	
Theory	NBBA5301	DSC-7	Production Operations Management	3	1	0	40	60	100	4
Theory	NBBA5302	DSC-8	Managerial Economics	4	0	0	40	60	100	4
Theory	NBBA5303	DSC-9	Marketing Management	3	1	0	40	60	100	4
Theory		*CC-3	Co-curricular Course	3	0	0	40	60	100	3
Theory		**VC-3	VC3 Or AIPCM	2	0	0	40	60	100	2
Theory		GE-3	Any One	4	0	0	40	60	100	4
Practica l	NGP5301		General Proficiency				10 0		100	1
Total									700	22

# **EVALUATION SCHEME**

One Generic Elective (GE-3) can be opted from

ELECTIVE	Theory	Course Code	Course Title
GE-3	Theory	NGE5705	E-Commerce
	Theory	NGE5706	New Venture Planning and Development

ELECTIVE	Theory	Course Code	Course Title		
*CC-3	Theory	NSMCC5301	Financial Literacy		

\*List of CC Courses offered by other schools will be provided centrally.

	Course Code	Course Title
**VC-3	NSMVC5301	Creativity and Design Thinking

\*\*List of VC Courses offered by other schools will be provided centrally.

# **BACHELOR OF BUSINESS ADMINISTRATION (BBA)**

	SEMESTER-IV									
Theor y/Prac	Course Code	Categor y	Course Title	Н	nta our	S		valuat Schen	ie	_
tical				L	Τ	P	CIA	ESE	Total	Credits
Theory	NBBA5401	DSC-10	Cost & Management Accounting	3	1	0	40	60	100	4
Theory	NBBA5402	DSC-11	Human Resource Management & Development	4	0	0	40	60	100	4
Theory	NDDA5402	D3C-11	Development	4	U	U	40	00	100	
Theory	NBBA5403	DSC-12	Business Law	4	0	0	40	60	100	4
Theory		*CC-4	Co-curricular Course	3	0	0	40	60	100	3
Theory		**VC-4	VC4 Or AIPCM	2	0	0	40	60	100	2
Theory		GE-4	Any One	4	0	0	40	60	100	4
Practic al	NGP5401		General Proficiency				10 0		100	1
Total									700	22

# **EVALUATION SCHEME**

One Generic Elective (GE-4) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title		
GE-4	Theory	NGE5707	Cyber Security		
	Theory	NGE5708	Investment Management		
		4.1. 111.1 6.4.0.0	1 10 10		

# If the student opts for AIPCM in VC-4 it will be of 100 marks and 2 credits.

ELECTIVE	Theory	Course Code	Course Title			
*CC-4	Theory	NSMCC5401	Leadership & Personality Development			

<sup>\*</sup>List of CC Courses offered by other schools will be provided centrally.

	Course Code	Course Title		
**VC-4	NSMVC5401	Technical Charts_ and _ Analysis for Stock Markets		
	NSMVC5402	Digital Marketing		

\*\*List of VC Courses offered by other schools will be provided centrally.

Note: Students who wish to exit after securing 88 credits in the first four semesters will have to undergo an additional 4-credit work-based internship during the summer term in order to get a UG Diploma.

	SEMESTER-V									
Theory /Practi	Course Code	Catego ry	Course Title		ontact Iours		Evaluation Scheme			
cal		-		L	Т	Р	CIA	ESE	Total	Credits
Theory	NBBA5501	DSC-13	Business Policy & Strategy	4	0	0	40	60	100	4
Theory	NBBA5502	DSC-14	Project Management	4	0	0	40	60	100	4
Theory	NBBA5503	DSC-15	Financial Management	4	0	0	40	60	100	4
Theory		DSE-1	Any One	4	0	0	40	60	100	4
Theory		**VC-5	VC5 Or AIPCM	2	0	0	40	60	100	2
Theory		GE-5	Any One	4	0	0	40	60	100	4
Total									600	22

# BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

One Discipline Specific Elective (DSE-1) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-1	Theory	NDSE57101	Supply Chain Management
	Theory	NDSE57102	<b>Consumer Behavior</b>

One Generic Elective (GE-5) can be opted from

ELECTIVE	Theory/Practical	Course Code	Course Title
GE-5	Theory	NGE5709	Data Base Management System
	Theory	NGE5710	Financial Services

	Course Code	Course Title		
**VC-5	NSMVC5501	Entrepreneurial Finance		
**List of VC Courses offered by other schools will be provided centrally				

# **BACHELOR OF BUSINESS ADMINISTRATION (BBA)**

	SEMESTER-VI									
Theory /Practi	Course Code	Catego ry	Course Title	Contact Hours		Evaluation Scheme				
, cal		5		L	Т	Р	CIA	ESE	Total	Credits
Theory	NBBA5601	DSC-16	International Business Management	4	0	0	40	60	100	4
Theory	NBBA5001	030-10	Entrepreneur ship & Small Business	4	U	U	40	00	100	4
Theory	NBBA5602	DSC-17	Management	4	0	0	40	60	100	4
Theory	NBBA5603	DSC-18	Rural Management	4	0	0	40	60	100	4
Theory		DSE-2	Any One	4	0	0	40	60	100	4
Practica l			VC6	-	-	-	40	60	100	2
Theory		GE-6	Any One	4	0	0	40	60	100	4
Total									600	22

# **EVALUATION SCHEME**

One Discipline Specific Elective (DSE-2) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-2	Theory	NDSE57103	Business Ethics & Indian Value System
	Theory	NDSE57104	*Research Methodology

\*It is mandatory to take research methodology as an Elective for students who planned to opt for BBA Honours with Research.

One Generic Elective (GE-6) can be opted from

ELECTIVE	Theory/Practical	CourseCode	CourseTitle		
GE - 6	Theory	NGE5711	Digital Governance		
GE - 0	Theory	NGE5712	Event Management		

Note: Students who wish to exit after securing 132 credits in the first six semesters will be awarded a UG Degree in BBA.

**BACHELOR OF BUSINESS ADMINISTRATION (BBA)** 

	SEMESTER-VII									
Theory/ Practica	Course Code	Catego ry	Course Title	Contact Hours		Evaluation Scheme				
1		-		L	Τ	Р	CIA	ESE	Total	Credits
			Banking &							
Theory	NBBA5701	DSC-19	Insurance	4	0	0	40	60	100	4
					0	0	4.0	60	400	
Theory		DSE-3	Any One	4	0	0	40	60	100	4
Theory		DSE-4	Any One	4	0	0	40	60	100	4
Theory		GE-7	Any One	4	0	0	40	60	100	4
	NBBA570		Dissertation/							
Practical	2		Internship	-	-	-	80	120	200	6
Total									600	22

# **EVALUATION SCHEME**

One Discipline Specific Elective (DSE-3) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-3	Theory	NDSE57105	Marketing ofServices
	Theory	NDSE57106	International Financial Management

One Discipline Specific Elective (DSE-4) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-4	Theory	NDSE57107	Income Tax Law & Practice
	Theory	NDSE57108	Indian Economy

One Generic Elective (GE-7) can be opted from

ELECTIVE	Theory/Practical		
		CourseCode	CourseTitle
GE – 7	Theory	NGE5713	System Analysis and Design
GE - 7	Theory	NGE5714	Creativity and Innovation

#### BACHELOR OF BUSINESS ADMINISTRATION (BBA) EVALUATION SCHEME

	SEMESTER-VIII									
Theory/ Practica	Course Code	Catego ry	Course Title	Contact Hours		Evaluation Scheme				
1		5		L	Т	Р	CIA	ESE	Total	Credits
Theory	NBBA5801	DSC-20	Brand Management	4	0	0	40	60	100	4
Theory		DSE-5	Anyone	4	0	0	40	60	100	4
Theory		DSE-6	Anyone	4	0	0	40	60	100	4
Theory		GE-8	Any One	4	0	0	40	60	100	4
	NBBA580		Dissertation/							
Practical	2		Internship	-	-	-	80	120	200	6
Total									600	22

One Discipline Specific Elective (DSE-5) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-5	Theory	NDSE57109	Integrated Marketing Communication
	Theory	NDSE57110	Auditing

One Discipline Specific Elective (DSE-6) can be opted from

ELECTIVE	Theory/ Practical	Course Code	Course Title
DSE-6	Theory	NDSE57111	Industrial Relations and Labour Laws
2310	Theory	NDSE57112	Goods & Services Tax

One Generic Elective (GE-8) can be opted from

ELECTIVE	Theory/Practical	CourseCode	CourseTitle					
GE – 8	Theory	NGE5715	Data Communication & Networks					
	Theory	NGE5716	People Management					

Note: Students who exit after securing 176 credits in the overall program will be awarded a UG Degree of BBA with Honours in Research/ Internship.

Program	Bachelor of Business Administration							
Year	First	Sem	ester	First				
Course Name	Fundamentals of Accounting							
Code	NBBA5101							
Course	DSC	L	т	Р	Credit			
Туре		L	L	L	creuit			
Pre-	10+2 in any discipline.	3	1	0	4			
Requisite	10+2 many discipline.	5	1	U	Т			
Course Objectives	To Familiarize students with: Basic conceptsandstandards underlying financial accounting systems and Construction of the basic financial accounting statementsas wellas their interpretation.							
Course Outco	omes							
C01	Understandandrecognisethedevelo maintaining records.	opment	of acco	untingan	dpurpose of			
CO2	Prepare and analysefinancia andexplainthe meaningof key term		ements	ofsole	proprietor			
CO3	Understand and apply the various valuation of stock. Also preparingaBank Reconciliation Stat	explaint	-		eciation and dobjectiveof			
CO4	Analyse andmakeappropriate a forfeiture, redemptionof sharesand		0	riesregar	ding issue,			

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: IntroductionMeaning and concepts of financial accounting, usersofaccountinginformation,fundamentalbooksofaccounting, accounting cycle, journalentries, ledger,cash book: three column.	15	1
2	Module II: Financial StatementsTrial Balance:need, importance, limitations.PreparationoftradingandP&LAccountandbalancesheetwithsimple adjustments.	15	2
3	<b>Module III: BRS, DepreciationandHirePurchase</b> Bank reconciliation statement. Depreciation: concept, rationaleandmethodsofSLM,WDV,SFM.Hirepurchaseand instalment systems.	15	3
4	Module IV: Company Accounts Issue of shares including forfeiture of shares, issue of bonus shares, issue of Preference Share. Debenture: Redemption of Debenture and its methods. Cash conversion. Sinking fund and miscellaneous Accounts.	15	4

1. Chaturvedi C.L., Advanced Accountancy, Shree Mahavir Book Depot.

2. Gupta R.L. and Radha Swami M., Financial Accounting, Sultan Chand & Sons.

3.GuptaR. L., AdvancedAccountancy, Sultan Chand and Sons.

4. Mahe shwari S. N&Mahe shwari S. K, An Introduction to Accountancy, Vikas Publication

# **Online Resources**

- **1.** eGyanKosh: Financial Accounting online available at http://egyankosh.ac.in//handle/123456789/49855
- **2.** NPTEL: Introduction and scope of accounting online available athttps://archive.nptel.ac.in/courses/110/101/110101131/

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	1									2	2	2
CO2	3	1	2	1	2							2	2	1
CO3	3	3	3	3	3	1	2					3	3	1
CO4	1	1	1	2	2	2	2	1				3	3	1

Program	Bachelor of Business Administration								
Year	First	Sem	ester		First				
Course Name	BusinessEnvironment								
Code	NBBA5102								
Course Type	DSC L T P Credit								
Pre- Requisite	10+2 in any discipline         4         0         0         4								
Course Objectives	To Familiarize students with: Various external and internal factors that impact business and understand the economic, cultural, legal and political issues associated with national and international business.								
<b>Course Outco</b>	omes								
C01	Explain the types of business environments environments of business environments environments and the cultural, Legal, Technological and the cultural set of the cultu				nomic, Socio-				
CO2	Analyse the existence of business u by legal environment.	under va	rious Po	licies Fra	amework laid				
CO3	Examine the role of public sec regulatory acts and policies regar industrial, monetary and fiscal poli	ding bu	0		0				
CO4	Analyse and evaluateglobal busin Trade Policies by respective Inst impact and prospects of Technolog	titutions	along v	vith dete					

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: Introduction Business Environment:Nature, dimensionsandmeaning. Components of businessenvironment:economic,political,technologicala ndsocial environment. Consumerismand consumer protectioninIndia. Abrief study of capitalism, socialism and mixed economy.	15	1
2	<b>Module II: Industrial and Legal Environment</b> Industrial Growth and policy, industrial licensing policy. MRTP. Economic planning: aims, objectives and framework of development planning in India. Legal Environment. India's Fiscal and Monetary Policies.	15	2
3	Module III:Public Sector and EconomicOrganizationsPublic Sector:Concept, Rationale, GovernmentProgramme, Role of Public Sector in India. ForeignTrade Policies.Development Banks: IFCI, IDBI, SIDBI,IIBI.	15	3

	Module IV: Recent Economic Trends Recent							
	Economic Trends							
	Economic Liberalization, Privatization and							
Globalization. Foreign investment policy. Export								
4	Promotion councils and boards. Import Control. EXIM	15	4					
	policy, FEMA, IPR (International and Indian Patent							
	Rights Acts). Anti-Pollution Act. Environmental Groups							
	and Bodies. Euro I, II and III Norms, Introduction to							
	Goods and Services Tax.							

**1.**Mishra S. K. AndPuri V. K., Economic Environment of Business, Himalaya Publication.

**2.** Paul, Justin., Business Environment Text and Cases, Tata McGraw Hill.

3. Shaikh and Saleem, Business Environment, Pearson, 1st Edition.

#### **Online Resources**

- **1.** eGyanKosh: Business Environment online available at https://egyankosh.ac.in/handle/123456789/2898
- **2.** NPTEL: Introduction to Business environment available athttps://onlinecourses.swayam2.ac.in/imb22\_mg02/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	1									2	2	2
CO2	3	2	2	1	2							2	2	2
CO3	3	3	3	3	3	1	2			1		3	3	2
CO4	1	1	1	2	2	2	2	1				3	3	2

Program	Bachelor of Business Administration									
Year	First	Sem	ester		First					
Course Name	Quantitative Analysis for Management									
Code	NBBA5103									
Course Type	DSC	L	Т	Р	Credit					
Pre- Requisite	10+2 in any discipline         3         1         0         4									
Course Objectives	To Familiarize students with: Quantitative information and mathematical concepts and its application in business decisions.									
Course Outco	omes									
C01	Understand the basic concept of Q business situations.	AM and	its imple	ementatio	on in various					
CO2	Understand and apply the statisti decisions.	cal tools	and teo	chniques	for business					
CO3	<b>0 1</b>	Examine and Recognize problems that linear programming can handle and find optimal solutions subject to some constraints.								
CO4	Understand and apply the probabil random variables and analyse the r	-			coefficient of					

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I: Sets and Business Mathematics</b> Set theory, form of writing a set, subset, equal set, operation on set: complement of a set, union, and intersection. Venn-diagram. Diagrammatic and graphical presentation of statistical data: bar diagram, histogram, frequency polygon, frequency curve, ogive curve	15	1
2	Module II: Elementary Statistics Measurement of central tendency: Mean, median, mode, quartile, deciles, and percentile. Measures of dispersion: mean deviation, standard deviation. Business application of statistical tools and techniques. Skewness and Kurtosis.	15	2
3	<b>Module III: Matrices and Linear Programming</b> Matrices: Types of matrices, algebra of matrices. Solution ofequations. Linear programming: Two variables problem, formulation, solution by graphical method.	15	3

	Module IV:Probability and Correlation		
	Probability: Definition, addition and multiplication rule, conditional probability, Bayes' theorem,		
4	Binomial, Poisson and Normal distribution.	15	4
	Correlation and Regression: Scatter diagram, Karl		
	Pearson's coefficient of correlation, rank correlation,		
	simple linear regression, method of least square.		

1. Tulsian P.C., Business Statistics, S. Chand Publication, New Delhi.

2. Pundir, Mathematical Foundation for Business Administration, PragatiPrakashan.

3.Zameeruddin, Khanna and Bhambri, Business Mathematics, Vikas Publishing.

**4.**Raghavachari, Mathematics for Management, Tata McGraw Hill, 2004.

# **Online Resources**

- **1.** NPTEL: Introduction to statistics and Data online available at https://www.digimat.in/nptel/courses/video/110107114/L01.html
- **2.** eGyanKosh: Business mathematics available at http://egyankosh.ac.in//handle/123456789/56507

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01	3	2	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4	1	1	1	2	2	2	2	1				3	3	1

Program	Bachelor of Business Administration									
Year	First	Sem	ester	First						
Course Name	Essentials of IT									
Code	NGE5701									
Course Type	Generic Elective L T P Credi									
Pre- Requisite	10+2 from any discipline	4	0	0	4					
Course Objectives	To Familiarize students with: Fundamentals of computer hardware & software and different advanced concepts such as security, networking, and operating system.									
<b>Course Outco</b>	omes									
C01	Remember and understand thecon	cepts of	compute	er and its	evolution.					
CO2	Understand the concepts of IPC components.	) cycle8	& analys	se input	and output					
CO3	Analyse the concept of operating sy	vstem an	d GUI.							
CO4	Develop an understanding about transmission.	netwo	rking ar	nd variou	is modes of					

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: Basics of Computer and evolution Evolution of computer. Data, Instruction and Information. Characteristics of computers, Various fields of application of computers. Hardware, Software, Human ware and Firmware. Advantages and Limitations of computer. Block diagram of computer, Function of different units of computer. Classification of. Different Generation of computers Types of software: System and Application. Compiler and Interpreter. Generation of language: Machine Level, Assembly, High Level, 4GL. Indian computing Environment, Data Representation: Different Number Systems like Decimal, Binary, Octal and Hexadecimal and their inter conversion: Fixed Point Only. Binary arithmetic: Addition, Subtraction, Multiplication and Division.	15	1
2	Module II: Input and Output Devices Input and Output Devices: Keyboard, Mouse, Joystick, Digitizer, Scanner, MICR, OCR, OMR, Light Pen, Touch Screen, Bar Code Reader, Voice Input Device, Monitor and its type: VGA, SVGA and XGA, Printer and its type: Impact and Non-Impact with	15	2

	example, Plotter. Computer Memory: Primary Memory, ROM and its types: PROM, EPROM, EEPROM, RAM. Secondary memory: SASD, DASD Concept. Magnetic Disks: Floppy disks, Hard disks, Magnetic Tape. Optical disks: CD ROM and its types: CD ROM, CD ROM-R, CD ROM-EO, DVD ROM Flash memory.		
3	Module III: Operating System Concept and GUI Operating System Concept: Introduction to operating system, Function of OS, Types of operating systems. PC-software Packages, An Introduction to Disk. Operating system and windows GUI, Other system softwares. Computer software system, software development process, files design & Report design, Data files types, Master & Transaction file. Data Hierarchy; data file structure, Use of files in Programming. Introduction to Word processor and Spread Sheets, Creating Presentations Management of data processing systems, Programming development cycle, Output analysis, Programming Concept, Software Development process.	15	3
4	Module IV:Concept of Data Communication, Networking and Security Networking Concepts, Types of networking: LAN, MAN AND WAN. Communication Media. Mode of Transmission: Simplex, Half Duplex, Full Duplex, Analog and Digital Transmission, Synchronous and Asynchronous Transmission. Different Topologies, Concepts related to computer security.	15	4

- **1.**Leon and Leon,Introduction to Information Technology,Leon TechWorld.
- 2. Microsoft Office-2000 Complete, BPB Publication.
- 3. Sinha Kr. Pradeep, SinhaPreeti., Foundations of Computing, BPB Publication

# **Online Resources:**

- **1.** eGyanKosh: Introduction to Information technology online available athttp://hdl.handle.net/123456789/7382
- **2.** NPTEL: An Introduction to information technology available at https://onlinecourses.nptel.ac.in/noc22\_ee49/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	2	2	1	2							2	2	1

CO2	3	3	3	3	3	1	2				3	3	1
CO3	1	1	1	2	2	2	2	1			3	3	1
CO4					1			1		1		1	2

Program	Bachelor of Business Administration					
Year	First	Semester	First			
Course	PersonalFinanceAndPlanning					

Name									
Code	NGE5702								
<b>Course Type</b>	Generic Elective	L	Т	Р	Credit				
Pre- Requisite	10+2 from any discipline         4         0         0         4								
Course Objectives	Tofamiliarize students with:investment,taxation,Differentaspectsoffinancialplanninglikesavings,investment,taxation,insurance,andretirementplanningandtodevelopthenecessaryknowledgeandskillsforeffective financialplanning.								
<b>Course Outcon</b>	nes								
C01	Understand the meaningand appreciat	etherelev	vance ofF	inancialPl	lanning;				
CO2	Familiarize with regard tothe concepto	ofInvestn	nentPlann	ingand it:	s methods				
CO3	Examine thescope and ways ofPersonalTax Planning.								
CO4	AnalyzeInsurance Planningand itsrelet toretirementplanningandits relevance		l develop	aninsight	tin				

Module	Course Contents	Contact Hrs.	Mapped CO
	<b>Module I: IntroductiontoFinancialPlanning</b> Financialgoals,		
1	Timevalueofmoney,stepsinfinancialplanning,personal finance/loans, educationloan,carloan&homeloanschemes.Introductionto savings,benefitsofsavings,managementofspending & financialdiscipline, Netbanking andUPI,digitalwallets, security andprecautions againstPonzi schemesand onlinefraudssuch as phishing, creditcard cloning, skimming.	15	1
2	Module II:InvestmentPlanningProcessandobjectivesofinvestment,Conceptandmeasurementofreturn&riskforvariousassetsclass,Measurementofportfolioriskandreturn,Diversification&Portfolioformation.GoldBondRealestate;InvestmentinGreenfieldandbrownfieldProjects;Investmentin fixedincomeinstruments-financialderivatives&Commoditymarketin India.MutualfundschemesincludingSIP;Internationalinvestmentavenues.IncomeIncluding	15	2
3	<b>Module III:PersonalTaxPlanning</b> T Tax Structurein India forpersonaltaxation, Scope ofPersonaltax planning, Exemptionsand deductions available to individualsunderdifferentheadsofincome and gross totalincome, Specialprovision u/s 115BACvis-à-vis Generalprovisions ofthe Income-tax Act,1961.Taxavoidance versustax evasion.	15	3
4	Module IV:InsurancePlanningNeedforProtectionplanning.Riskofmortality,health,disabilityand property.Importance ofInsurance:life andnon-lifeinsuranceschemes.DeductionsavailableunderIncome-taxAct forpremiumpaid fordifferentpolicies.RetirementBenefitsPlanningRetirementPlanningGoals,Processofretirementplanning,Pensionplansavailable in India, Reversemortgage, NewPension	15	4

Scheme.	Exemption	available	under	the	Income-tax	Act,	
1961forr							

**1.**Indian Institute of Banking & Finance. (2017). *Introduction to Financial Planning.* New Delhi: Taxmann Publication.

**2.** Pandit, A. (2014). *The Only Financial Planning Book that You Will Ever Need*. Mumbai: Network 18 Publications Ltd.

**3.** Sinha, M. (2008). *Financial Planning: A Ready Reckoner.* New York: McGraw Hill Education. Halan, M. (2018). *Let's Talk Money: You've Worked Hard for It, Now Make It Work for You.* New York: HarperCollins Publishers.

**4.** Tripathi, V. (2017). *Fundamentals of Investment*. New Delhi: Taxmann Publication Gupta, R. L., &Radhaswamy, M. (2014). *Financial Accounting*. New Delhi: S. Chand Publishing.

**5.** Lal, J., & Srivastava, S. (2012). *Financial Accounting Text & Problems*. Mumbai: Himalaya Publishing House.

**6.** Monga, J. R. (2017). *Financial Accounting: Concepts and Applications.* New Delhi: Mayur Paperback Publishing.

7. Goyal, B. K., & Tiwari, H. N. (2019). *Financial Accounting*. New Delhi: Taxmann Publication.

#### **Online Resources**

**1.**eGyanKosh: Personal Finance and Planning online available at egyankosh.ac.in/handle/123456789/45192

2. NPTEL: Personal Finance Planning online available at https://nptel.ac.in/courses/110105144

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	2	2		1	2	2	3			2	2	3
CO2	2	2		2		1			2		1	2	1	2
CO3	3	2	2		1	2	1	2	2	2	1	1	3	2
CO4	2	2	2	2	2	2	2	2	1		2	2	2	3

Program	Bachelor of Business Administration	on							
Year	First	Sem	ester	Second					
Course	Organization Behaviour and Prin	ciples o	of Manag	gement					
Name		- <b>F</b>		,					
Code	NBBA5201	-		-	a 11				
Course Type	DSC L T P Credit								
Pre- Requisite	10+2 in any discipline         4         0         0         4								
Course Objectives	To familiarizestudents with: Topics and concepts in the field of Organizational Behaviour. Practicalimplicationsofvarioustheoriesof human behaviour at work. Specific topics such as leadership, motivation, personality, perception, etc.								
Course Outcon	mes								
CO1	Understand the concept of be workvalues, relations between at concept of personality, percepti individual life as wellas on workpla	titude an on, lear	ndbehav	iour. Un	derstand the				
CO2	Devisemethodstoincreasemotivation	onand ha	indle em	otions in	worksetting.				
CO3	Understand the management prac dynamic global environment.	tices of	busines	s organiz	zations in the				
CO4	Comprehendeffectivemanagement Getanunderstandingofthebasicprin		0	0	0				

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I:Introduction to OrganizationBehavior</b> Concept and natureof Organizational behaviour,Contributing disciplines to thefield of O.B, O.B. Models, Needto understand human behaviour,ImpactofGlobal and Cultural diversity in OB. Ability &Values. Attitudes: Formation, Theories,And Personality: determinants and traits.	15	1
2	Module II: MotivationandLeadershipMotivatingandLeading:NatureandImportanceofmotivation, Types of motivation, Theories of motivation:Maslow, Herzberg, X, Y and Z. Leadership and its Types.	15	2
3	Module III: Introduction to Principles ManagementConcept,nature,processandsignificanceofmanagement.Manageriallevels,skills, functionsand roles.ManagementVs.Administration.Coordinationasessenceofmanagement.Developmentof managementthought:classical,neo-classical,behavioural, systems and contingency approaches.	15	3
4	Module IV: Planning &Organizing, Directing	15	4

&Control
Planning:Nature,scopeandobjectivesof planning,Typesof
plans, Planning process
Organizing: Concept, process andsignificance.Principles
ofan organization, Types oforganization: Formal
andInformal Organization.
Directing: Concept & principles of directing
Controlling: Concept, Principles, Process and Relationship
between planning and controlling

- **1.** Prasad, L.M., Organizational Behaviour, Sultan Chand and Sons, 2003.
- **2.** Stephen P. Robbins, Organizational Behaviour, PrenticeHallofIndia Pvt. Ltd., New Delhi,2003.
- **3.** Luthans Fred, Organizational Behaviour, Tata McGraw Hill, New Delhi, 2003.
- **4.** ChabbraT.N.and Singh B.P., Organization Behaviour, Sultan Chand and Sons.
- 5. Stoner, Freeman and Gilbert Jr., Management, Prentice HallofIndia, New Delhi, 2003.
- **6.** Gupta, C.B., Management Concepts and Practices, Sultan Chand and Sons, NewDelhi, 2003.
- **7.** Koontz. O Donnel andWeirich, Management, Tata McGraw Hill PublishingCompany, New Delhi,2001

#### **Online Resources**

1.eGyanKosh: OB&POM online available at https://egyankosh.ac.in/handle/123456789/4736

<b>2.</b> NPTEL:	Principles	of	Management	online	available	at
https://onlineco	ourses.nptel.ac.in	n/noc20_n	ng58/preview			

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	1				1	1	1			2	2	2
CO2	3	1	2	2	2							2	2	2
CO3	3	3	3	3	3	1	2					3	3	2
C04	1	1	1	2	2	2	2	1				3	3	2

Program	Bachelor of Business Administration	n					
Year	First		ester	S	Second		
Course Name	Business Mathematics						
Code	NBBA5202						
<b>Course Type</b>	DSC	L	Т	Р	Credit		
Pre- Requisite	10+2 from any discipline	4	0	0	4		
Course Objectives	To familiarize students with: Important and growing role of Business Mathematics in modern society. Reading cum practical applications of Business Mathematics in every field of management. Working knowledge of current trends, interpretation and relation of these trends to different sectors of firms.						
Course Outco	mes						
CO1	Use the basic principles of arithmetic decisions.	and appl	y mathen	natical ski	lls to financial		
CO2	Apply the concept of ratio and pe commission and profit & loss. Explain value of money and apply this in risk a	the use	of interes	t, annuitie			
CO3	Develop strong problem-solving skills and the ability to handle non-routine problems by applying appropriate concepts and notation. Analyze the procedures for Sets, Matrices and Permutation &Combination.						
CO4	Recognize problems that linear propositions subject to some construintegration problems.	-	-		-		

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I: Basic Arithmetic Ratio and Percentage</b> Its application in calculating cost and invoice price, discount, commission and brokerage, Profit & Loss. Progression: Arithmetic, Geometric and Harmonic Progression. Basic problem on Time, speed and distance and Mensuration.	15	1
2	<b>Module II: Mathematics of Finance</b> Simple and Compound interest. Concept of present value and amount of money. Types of Annuities, Present value and Amount of an Annuity. Concept, calculation of Perpetuity.	15	2
3	<b>Module III: Algebra and Coordinate Geometry</b> Permutation and Combination. Surds and Indices, Law of Indices, Simultaneous linear equation Elements of Coordinate Geometry, Distance between two points, Equation of line, Slope of a line, Area of Triangles, Quadratic Functions, Slope of quadratic function, Polynomials and Arithmetic of Polynomials.	15	3
4	Module IV: Linear Programming and Calculus Linear Programming Graphical methods of Solution, Problems relating to two variables including the case of mixed constraints, Simplex Methods. Basic operations of Differentiation and Integration.	15	4

**1.**Zameeruddin, Khanna and Bhambri, Business Mathematics, Vikas Publishing.

**2.** Sharma J. K., Business Mathematics: Theory and Application, Ane Books Pvt. Ltd, 2nd Edition.

3. Shukla S. M., Business Mathematics, SahityaBhawan Publication, Agra.

#### **Online Resources**

1.eGyanKosh:	Business	Mathematics	online	available	at
https://egyankos	h.ac.in/handle/12	23456789/56507			
<b>2.</b> NPTEL:	Business	Mathematics	online	available	at

https://onlinecourses.swayam2.ac.in/nou22\_cm08/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	1									2	2	2
CO2	3	1	2	1	2							2	2	2
CO3	3	3	3	3	3	1	2					3	3	2
CO4	1	1	1	2	2	2	2	1				3	3	1

Program	Bachelor of Business Administration	on						
Year	First	Sem	ester	Second				
Course Name	Business Organisation							
Code	NBBA5203							
Course Type	DSC	L	Т	Р	Credit			
Pre- Requisite	10+2 from any discipline	4	0	0	4			
	To familiarizestudents with:							
Course Objectives	Management and business concepts and practices. Emerging challenges of managing resources, managingbusinessprocesses and managing managers.							
<b>Course Outcon</b>	nes							
C01	Understandtheconceptofbusinesson organization.	rganizat	ionand	prin	ciples of			
CO2	Examinetheroleofsoleproprietorshi concerns and companies.	ip,Partne	ershipfir	m, jo	oint stock			
CO3	Analyse the sources and methods of Business Finance and analyse working of financial institutions like IFCI, SFC, ICICI, IDBI and security market.							
CO4	Assessingmarketstructure differentindustriestounderstandthe theseindustries. Applyingtheconcep to real lifesituations.			narketing	5			

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:Introductionto OrganizationConceptsandobjectivesofbusinessorganization,establishmentof a new business,pre-establishmentconsiderationsandsocialresponsibilityofbusiness.Meaning,objectiveandprinciplesoforganization,lineandstaff,functionalorganization,	15	1
2	Module II:Forms ofBusiness OrganizationSoleProprietorship:Meaning,characteristicsandlegalrequirements.Partnershipfirms:Meaning,partnership deed andlegalrequirements asperPartnership Act 1932.Joint stock concerns: Meaning,features, kinds of companies, legalrequirements as perCompanies Act 2013.	15	2
3	Module III: Business Finance Business Finance: Concept, need and significance. Methods of financing:longterm,mediumtermandshortterm.Nationalfi nance andinternationalfinance.Financialinstitutions:Briefintrod	15	3

	uctionto IFCI,SFC,ICICI,IDBI.Securitymarket:Anintroductiontoprim ary and secondary market.		
4	ModuleIV: MarketingMarketing:ConceptofMarketing:ConceptofDistributionchannel:Meaning,importance,andsignificanceofmiddlemen.Advertisementandsalespromotion:Meaningand objectives.IntroductiontoConsumerBehaviour.	15	4

- **1.** TulsianP. C. and Pandey V., Business Organization and Management, Pearson Education.
- **2.** Bhushan Y. K., Fundamentals of Business Organization and Management, Sultan Chand and Sons.
- **3.** ChhabraT.N., BusinessOrganisation, DhanpatRai and Sons.
- **4.** Robert., Modern Business Administration, McMillan India.

#### **Online Resources**

**1.** SWAYAM: Business Organization and Management online available at https://onlinecourses.swayam2.ac.in/nou21\_mg03/preview

**2.** eGyanKosh: Business Organisation online available at https://egyankosh.ac.in/handle/123456789/3592

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	1				1	1	1			2	2	1
CO2	3	1	2	1	2							2	2	1
CO3	3	3	3	3	3	1	2					3	3	1
CO4	1	1	1	2	2	2	2	1				3	3	1

Program	Bachelor of Business Administration								
Year	First	Sem	ester	Second	Second				
Course Name	Management Information System								
Code	NGE5703								
Course Type	Generic Elective	L	Т	Р	Credit				
Pre- Requisite	10+2 from any discipline	4	0	0	4				
Course Objectives	To familiarize students with: The management information system and its application in organization. The managerial issues relating to information system. Identification and evaluation of various options in management information system								
Course Outco	omes								
CO1	Understand the concept and im various levels of organization.	portanc	e of in	formatio	n system at				
CO2	methodologies. Analyze various st	Compare & interpret different system analysis and development methodologies. Analyze various stages of SDLC and assess the security needs & practices used to develop Information System.							
CO3	Comprehend the building blocks of opportunities of ERP in current sce		ps to ana	alyze the	basic risk&				
CO4	Understand the importance & featu model of E-commerce as a competi								

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I : Introduction to MIS Role of MIS in Organizations, Features and Characteristics of MIS. Organization and Information Systems, The ITES and its influence, Types of Information System. Data, information and its attributes, Level of people and their information needs, Types of Decisions and information, Information System, Categorization of information on the basis of nature and characteristics. System Analysis and Development Methodologies: Need for System Analysis, Stages in System Analysis, Structured SAD and tools like DFD, Context Diagram Decision Table and Structured Diagram. System Development Models: Water Flow, Prototype, Spiral, RAD, Roles and responsibilities of System Analyst, Database Administrator and Database Designer.	15	1
2	Module II : Software Engineering and Management System System Development Life Cycle: Sequential Process of software development, Computer Aided Software Engineering (CASE), Information system audit: Meaning,	15	2

	Importance Supply Chain Management (SCM): Features and Modules in SCM. Customer Relationship Management (CRM): Phases, Knowledge Management and e- governance. Evolution, implementation of supply chain management and e-fulfilment, The basics of supply chain fusion, Management issues in e-supply chain fusion, The continuing evolution of e-supply chains, A roadmap for managers demystifying e-procurement: buy-side, sell-side, net markets and trading exchanges, Evolution of e-procurement models, Evolution of procurement processes, e- procurement infrastructure: integrating ordering, fulfilment, and payment, e-procurement analysis and administration applications, Marketplace enables, A roadmap for e- procurement managers.		
3	Module III : Building e-business Enterprise Resources Planning (ERP): Features, selection criteria, merits, issues and challenges in implementation. Building the e-business backbone: enterprise resource planning, The basics of enterprise resource planning, ERP decision, Enterprise architecture planning, ERP implementation, ERP architecture and toolkit, Nature of IT decision: Strategic decision, Configuration design and evaluation information technology implementation plan.	15	3
4	Module IV : Building E-Commerce Building an E- commerce Website: The Systems Development Life Cycle, Systems Analysis &Planning: Identify Business Objectives, System Functionality and Information Requirements. System Design: Hardware and Software Platforms. Eight Key Elements of a Business Model: Value Proposition, Revenue Model, Market Opportunity, Competitive Environment, Competitive Advantage and Market Strategy. Major Business to Consumer (B2C) Business Models: Portal & e-tailer. Insight on Technology: Search, ads and Apps. The future for Google (and Microsoft): Content Provider, Transaction Broker, Market Creator, Service Provider, Community Provider. Major Business to business (B2B) Business Model: Edistributor& E- Procurement. Global MIS-Introduction, Features and its Importance.	15	4

**1.** Decision Support Systems and Intelligent Systems, Turban and Aronson, Pearson Education Asia.

2. Management Information Systems, Schulthesis, Tata McGraw Hill.

# **Online Resources**

**1.**eGyanKosh: Management Information System online available at https://egyankosh.ac.in/handle/123456789/12115

**2.**eGyanKosh: Management Information System online available at egyankosh.ac.in/handle/123456789/9883

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4		1		1		1					1		1	2

Program	Bachelor of Business Administratio	n						
Year	First	Sem	ester	Two				
Course Name	Advertising and Personal Selling							
Code	NGE5704							
<b>Course Type</b>	Generic Elective	L	Т	Р	Credit			
Pre- Requisite	10+2 from any discipline         4         0         0         4							
Course Objectives	To familiarize students with:- To teach the basics of advertising and personal selling as promotional tools in marketing and to develop a customer oriented attitude for designing advertising and personal selling messages.							
Course Outcon	mes							
CO1	Identify communication objectives behin	nd adverti	sing and J	promotions				
CO2	Analyzing various advertising and media	a element	s in the ac	lvertising d	ecisions.			
CO3	Identify the ethical and legal issues of advertising.							
CO4	Assessing the importance, role and overa	all process	s of perso	nal selling.				

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I: Introduction to Advertising</b> Communication Process; Information Response Hierarchy Models- AIDA Model & Hierarchy of Effects Model; Advertising: Importance, types and objectives; DAGMAR Approach; Target audience selection- basis; Methods of setting of Advertising Budget.	15	1
2	<b>Module II: Advertising: Message and Media Decisions</b> Advertising Message-Advertising appeals; Elements of print and broadcast advertising copy; Types of Advertising Media- strengths and limitations; Factors influencing selection of advertising media; Media Scheduling.	15	2
3	Module III: Advertising Effectiveness and InstitutionalFrameworkRationale of measuring advertising effectiveness;Communication and SalesEffect; Pre and Post- testingTechniques; Advertising Agency: Role, types andselection.Ethical and legal aspects of advertising. Role of AdvertisingStandards Council of India (ASCI).	15	3
4	<ul> <li>Module IV: Introduction to Personal Selling</li> <li>Concept of Personal Selling and Salesmanship; Qualities of a good salesperson. Ethical conduct in selling. Types of salespersons; Role of Personal Selling inCRM; AIDAS model of selling. Buying Motives.</li> <li>Personal Selling Process</li> <li>Prospecting, Pre-Approach; Approach; Presentation and Demonstration; Handling of Objections; Closing the Sale; Follow-Up; Sales Reports and Sales Audit.</li> </ul>	15	4

**1.** Desai, V. (2009). *Dynamics of Entrepreneurial Development and Management*. Mumbai: Himalaya Publishing House.

2. Dollinger, M. J. (2008). *Entrepreneurship: Strategies and Resources*. New Jersey: Prentice Hall.

**3.**Hisrich, R., Peters, M., & Shepherd, D. (2017). *Entrepreneurship*. New York: McGraw HillEducation.

**4.** Rao, T. V., &Kuratko, D. F. (2012). *Entrepreneurship: A South Asian Perspective.* Boston: CengageLearning.

**5.** Yadav, V., &Goyal, P. (2015). *User innovation and entrepreneurship: case studies from rural India*. Journal of Entrepreneurship & Innovation, 4(5). Retreived from https://link.springer.com/article/10.1186/s13731-015-0018-4.3

### **Online Resources**

**1.**eGyanKosh: Advertising and Personal Selling online available at https://egyankosh.ac.in/handle/123456789/85931

**2.**NPTEL: Advertising and Personal Selling online available at archive.nptel.ac.in/courses/110/105/110105122/

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	2	2	2	1	2	2	3	2		2	2	3
CO2	2	2	2	2		1	1	1	2		1	2	3	3
CO3	3	2	2		1	2	2	2	2	2	1	1	3	2
CO4	3	2	2	2	2	2	2	2	1	2	2	2	2	3

Program	Bachelor of Business Administration	on						
Year	Second	Sem	ester	Third				
Course	Production and Operations Manage	ment						
Name		ment						
Code	NBBA5301							
Course Type	DSC	L	Т	P	Credit			
Pre- Requisite	10+2 from any discipline	3	1	0	4			
	To familiarizestudents with:							
Course	Different types of Production. Plant decisions and inventory management.							
Objectives	Appropriate tools and techniques of quality management andcontrol. Essentials of logistics management.							
Course Outcon	mes							
CO1	Understandthe strategic OperationsManagementand itscon survivalof organizations. Andu location decisionsinproduction syst	npetitive nderstar	e advan	tage fort	0			
CO2	To examine, Identifyandforeca management. Implementanduset Planning.	-			n inventory Requirement			
CO3	To analysethe varioustypesof pr techniquestocontrolthe qu ApplytheknowledgeofJust-In-Timei	ality	in	(	lyquantitative organizations.			
CO4	Assesstheconceptsofoperationsrese	earchin s	scare res	ource all	ocations.			

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: Operations Management, Layout and Location decisionsDefinitionandcriteriaof performance forthe productionand operationsmanagementsystem.Jobsor decisionsof productionand operationsmanagement.Classificationof decisionareas.Brief history of the productionandoperationmanagementfunction.Layout: Features, basic principles, types, merit anddemerits. 	15	1
2	Module II:Material ManagementInventory Control: EOQ, Simple Deterministic Models, ABC engineering.Purchasingresearch, relationsandselectionof Planning (MRP): An overview.	15	2
3	Module III: Production Planning and Control, QualityManagement	15	3

	Productionplanningand control:Concept.Assemblylinebalancing, typesof productionandproductionsystem,maintenance management. Work-studyand workdesign. Productivity and methodsof improvement.Qualitymanagementasacorporate strategy. Statistical methodsandprocesscontrols.Controlcharts,acceptance sampling. Totalqualitymanagement(TQM):motivationin qualitymanagement. ISO 9000and 14000 series. Just in Timeproduction.		
4	Module IV: Introductionto Operation ResearchLinearprogramming,Simplexmethod,Big-MMethod,TwoPhaseMethod.DefinitionsanddistinctionsbetweenCPMand PERT, NetworkDiagramTime Calculations.	15	4

- **1.** N.J.Aquilano,R.B.ChaseandF.R.Jacob,OperationManagementforCompetitive Advantage, Tata McGraw Hill, 9thEdition.
- 2. Chary S.N., Production and Operation Management, Tata McGraw Hill, 4<sup>th</sup> Edition.
- **3.** ManochaR.C., Production and Operation Management, Latest Edition.
- **4.** GuptaS.P., Statistical Method, Sultan Chand, Latest Edition.

# **Online Resources**

**1.** eGyanKosh: Production and Operations Management online available at https://www.egyankosh.ac.in/handle/123456789/4758

**2.** NPTEL: Production and Operations Management online available at https://onlinecourses.nptel.ac.in/noc20\_mg06/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	2	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4		2		1		2					1		1	2

Program	Bachelor of Business Administratio	n					
Year	Second	Sem	ester	Third			
Course Name	Managerial Economics						
Code	NBBA5302						
Course Type	DSC	L	Т	Р	Credit		
Pre- Requisite	Students had conceptual knowledge about it with basic concepts of Economics.4004						
Course Objectives	To familiarize students with: The concept of economics, its application in the real business world, and the matrix of demand and supply. The knowledge of the economic theory with decision making techniques. The application of economic models to identify their relationships and formulate them into a managerial model to which decision making tools can be applied.						
Course Outcon	nes						
C01	Understand and interpret the concept managerial economists in forecasting		•				
CO2	Comprehend the concepts of demand, supply along with their elasticity's for effective managerial decision making. Conceptualize and calculate the production function involved in predicting the short run and long run cost curves of the product. Interpret the cost concept with reference to laws of returns.						
CO3	Distinguish the different types of mar & strategies.	ket with	reference	e to price	determination		
CO4	Understand application of managerial the concept of profit and its theories.	econom	ics at ma	cro (natio	onal) level and		

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I : Introduction to Economics</b> Introduction to Economics, Micro & Macro Economics, Nature and Scope of Managerial Economics, Significance in decision- making, Incremental Cost & Revenue, Opportunity Cost, Equi- Marginal Utility and Objectives of a firm.	15	1
2	Module II : Demand Analysis & Supply Analysis Demand Analysis Determinants of Demand, Law of Demand and Exceptions to the law of Demand. Elasticity of Demand: Price, Income, Cross and Advertising Elasticity. Uses of Elasticity of Demand for managerial decision making, Measurement of Elasticity of Demand. Demand forecasting: meaning, Criteria of a good demand forecasting and methods of demand forecasting Supply Analysis: Law of Supply, Supply Elasticity, Analysis and its uses for managerial decision making. Production concepts & analysis, Production Functions, Short & Long Run Production Functions. Cost concept and analysis, Short-run and long-run cost curves and their managerial use.	15	2
3	Module III : Market Structure Market Equilibrium andAverage Revenue Concept.Market structure: Perfect Competition & features, Market	15	3

	Equilibrium and Determination of price under perfect competition. Monopoly & Features, Pricing under monopoly & Price Discrimination. Monopolistic market structure & Features, Pricing under monopolistic competition & product differentiation. Oligopoly & Features, Kinked demand curve, Cartels, Price leadership.		
4	<b>Module IV : Price &amp; Profit Pricing Strategies</b> Price determination, Full cost pricing, Product line pricing, Price skimming, Penetration pricing, Inflation, types and Causes, Business Cycle. Profit concept and major theories of profits: Dynamic Surplus theory, Risk & Uncertainty bearing theory and Innovation theory.	15	4

- 1. DamodaranSuma , Managerial Economics (Oxford, 2006).
- 2. Dominick Salvatore, Managerial Economics (Oxford, 2007).
- **3.** HirscheyMark , Economics for Managers (Thomson, India Edition, 2007).
- **4.** Petersen Craig H. etal., Managerial Economics (Pearson Education, 2006).

### **Online Resources**

1.eGyanKosh: Managerial Economics online available at egyankosh.ac.in/handle/123456789/83303

<b>2.</b> NPTEL:	Managerial	Economics	online	available	at
https://onlinecou	rses.nptel.ac.in/noc20	_mg67/preview			

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3		3	3	3		2		1	3	1	2	2	2
CO2	3	3		3	3		2	1	2	1	2	3	3	2
CO3	2	3		2	2	2	2	2		2		3	3	2
CO4			1				2			1			1	2

Program	Bachelor of Business Administration	on						
Year	Second	Sem	ester	Third				
Course Name	Marketing Management							
Code	NBBA5303							
Course Type	DSC	L	Т	Р	Credit			
Pre- Requisite	Students must possess basic knowledge about marketing and its concepts.	3	1	0	4			
Course Objectives	To familiarizestudents with: All aspects of marketing, including product planning &development, promotion, distribution, pricing and branding. Theories of themarketing mix. And practicalapplicationsofmarketingtheoriesin the context of the marketing management.							
Course Outcon	mes							
CO1	Understandandappreciatetheconce Identify different types of marketi learn different waysof selectingthe	ng envii	ronment	and segn	nentation and			
CO2	Analyse different types ofproducts productsalong with the concept of			•	lassificationof			
CO3	Describethemarketingchannels,cha oftheproducts.	nnel	dynami	ics ar	nd pricing			
CO4	Evaluate differentpromotionalstrat	egiesano	d mediap	olanning.				

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:Introduction andMarketing SegmentationMarketing:Nature, meaning, scope, conceptsandorientation towards market.Marketingmix.Customer'svalueandsatisfaction:conceptsanddelivery.Marketingenvironment:Needsandtrendsinmacroenvironmentforces.Introductiontostrategicmarketing.Segmentation:ConceptofmarketSegmentation,PatternsandProcessofSegmentation,SegmentingConsumerMarkets.MarketTargeting.Positioning concept and types.	15	1
2	Module II:Concepts ofProduct andBrandingProduct:Concepts, ProductLevelHierarchy, Classification ofProducts, ProductMix,ProductLine,ProductLife Cycle,ProductPositioning.Brand:Concept,Challenges,BrandEquity,BrandRepositioning.	15	2
3	Module III: Marketing Channels andPricingNatureofMarketingChannels,Channelfunctionsandflows,ChannelDesign andManagementChannelDynamics,Factorsaffectingchoice ofdistributionchannelPricing:objectives,factorsinfluencingpricing, basic methods	15	3

	of pricingand pricing strategies.		
	Module IV: PromotionandMarketing Program		
4	Promotion: Promotion Mix. Managing Advertisement: Objectives, Budget, and Message. Mediaplanning and Sales Promotion Tools.	15	4

- **1.** KotlerPhilip and Armstrong G., Principles of Marketing, Pearson.
- 2. Sherlekar S. A., Marketing Management, HimalayaPublishing House.
- 3. SaxenaR., MarketingManagement, Tata McGraw Hill

# **Online Resources**

**1.** eGyanKosh: Marketing Management online available at https://egyankosh.ac.in/handle/123456789/3415

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	2	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4			1				1			1			1	2

Program	Bachelor of Business Administration	on						
Year	Second	Sem	ester	Third				
Course Name	E-Commerce							
Code	NGE5705							
<b>Course Type</b>	Generic Elective	L	Т	Р	Credit			
Pre- Requisite	Student must be aware about basic concepts of electronic commerce.3104							
Course Objectives	To familiarize students with:- To give exposure to learners regarding different aspects of E-Commerce.							
<b>Course Outcon</b>	nes							
CO1	To understand the basic concept of E-0	Commerc	ce.					
CO2	Examining the E-Commerce models ar	nd world	wide wel	b and its fu	inctioning.			
CO3	Analysing the building of ecommerce website and ecommerce payment system.							
CO4	Assessing the different ecommerce ma	arketing o	concepts.					

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I: Introduction to Ecommerce</b> E-commerce: The revolution is just beginning, Ecommerce : A Brief History, Understanding E-commerce: organizing Themes	15	1
2	Module II:E-commerce business models and concepts: E-commerce Business Models, Major Business to Consumer (B2C) business models, Major Business to Business (B2B) business models, Business models in emerging E-commerce areas, How the Internet and the web change business: strategy, structure and process, The Internet: Technology Background, The Internet Today, Internet II- The Future Infrastructure, The World Wide Web, The Internet and the Web : Features	15	2
3	<b>Module III: Building an ecommerce web site</b> Building an E-commerce Web Site: A systematic Approach, The e-commerce security environment, Security threats in the e- commerce environment, Technology solution, Management policies, Business procedures, and public laws, Payment system, E-commerce payment system, Electronic billing presentment and payment	15	3
4	Module IV:E-commerce marketing concept: Consumer online: The Internet Audience and Consumer Behaviour, Basic Marketing Concepts, Internet Marketing Technologies, B2C and B2B E-commerce marketing and business strategies, The Retail sector, Analyzing the viability of online firms, E-commerce in action: E-tailing Business Models, Common Themes in online retailing, The service sector: offline and online, Online financial services, Online Travel Services, Online career services	15	4

- 1. Elias. M. Awad, " Electronic Commerce", Prentice-Hall of India Pvt Ltd.
- 2. Ravi Kalakota, Andrew B. Whinston, "Electronic Commerce-A Manager's guide", Addison-Wesley.
- 3. Electronic Business and Electronic Commerce Management, 2nd edition, Dave Chaffey, Prentice Hall, 2006.
- 4. e-Learning Tools and Technologies, Horton and Horton, Wiley Publishing.

### **Online Resources**

**1.** eGyanKosh: E-Commerce online available at egyankosh.ac.in/handle/123456789/72073

2.NPTEL: E-Business online available at https://onlinecourses.nptel.ac.in/noc19\_mg54/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01	3	1	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4		1		1		1					1		1	2

Program	Bachelor of Business Administration	on						
Year	Second	Sem	lester	Third				
Course Name	New Venture Planning & Development							
Code	NGE5706							
<b>Course Type</b>	Generic Elective	L	Т	Р	Credit			
Pre- Requisite	10+2 from any discipline         4         0         0         4							
Course Objectives	To familiarize students with:- To give exposure to learners regarding different aspects of setting up a new business.							
<b>Course Outco</b>	nes							
CO1	To understand how to generate a bus describe sources of innovative ideas.	iness id	ea using o	lifferent te	echniques and			
CO2	Examining the sources for entreprener for evaluating new venture.	urial cap	ital and a	scertainin	g the criteria			
CO3	Analysing the business plan preparation	on for ne	ew ventur	es.				
CO4	Assessing the marketing plan for new analysis, Geographical Analysis, Econo Analysis, Competition Analysis and Ma	omical A	nalysis, L					

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: Starting New Ventures Meaning and features. Opportunity identification. The search for new ideas. Source of innovative ideas. Techniques for generating ideas. Entrepreneurial imagination and creativity: The role of creative thinking.	15	1
2	Module II: Search for Entrepreneurial Capital The Entrepreneur's Search for Capital. The Venture Capital Market. Criteria for evaluating New-Venture Proposals. Evaluating the Venture Capitalist. Financing stages. Alternate Sources of Financing for Indian Entrepreneurs. Bank Funding. Government Policy Packages. State Financial Corporation's (SFCs). Informal risk capital: Angel Investors. Government schemes for new : ventures like: Start up India, Stand Up India, Make in India, etc.	15	2
3	Module III: Business Plan Preparation for New Ventures Business Plan: Concept. Pitfalls to Avoid in Business Plan. Benefits of a Business Plan. Developing a Well-Conceived Business Plan. Elements of a Business Plan: Executive Summary. Business Description. Marketing: Market Niche and Market Share. Research, Design and Development. Operations. Management. Finances. Critical-Risk. Harvest Strategy. Milestone Schedule.	15	3

	Module IV: Marketing Aspects of New Ventures	
4	Developing a Marketing Plan: Customer Analysis, Geographical Analysis, Economical Analysis, Linguistic Analysis, Sales Analysis and Competition Analysis. Market Research. Sales Forecasting. Evaluation. Pricing Decision.	4

- **1.** Allen, K. R. (2015). Launching New Ventures: An Entrepreneurial Approach. Boston: Cengage Learning.
- **2.** Barringer, B. R.,& Ireland, R. D. (2015). Entrepreneurship: Successfully Launching New Ventures. London: Pearson.
- **3.** Kuratko, D. F., & Rao, T. V. (2012). Entrepreneurship: A South-Asian Perspective. Boston: Cengage Learning.

### **Online Resources**

**1.**eGyanKosh: New Venture Planning & Development online available at https://egyankosh.ac.in/bitstream/123456789/90643/1/Unit-23.pdf

**2.**eGyanKosh: New Venture Planning and Development online available at https://egyankosh.ac.in/bitstream/123456789/9673/1/Unit-12.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01	3	2	2	3	2	2	2		2	1	3	2	3	2
CO2	2	1	1	3		2	1	1	2	2	2	2	3	1
CO3	2	2	2	2	2	2	2		2	2	2	1	2	2
CO4	3	2	2	3		2	1	1	1		2	2	3	2

Program	Bachelor of Business Administra	ation						
Year	Second	Sem	ester	Fourth				
Course	Cost and Management Accountin	g						
Name		0						
Code	NBBA5401							
Course	DSC	L	Т	Р	Credit			
Туре								
Pre-	Student must be aware of basic	3	1	0	4			
Requisite	concepts of accounting. To familiarizestudents with:							
Course Objectives	Managementaccountingconceptsrelated to the managementfunctions of planning, control, and decision making. To familiarize with tools and quantitative techniquesthat can be used to analyze how businessprocesses consume resources and createvalue for a firm. To evaluated at a and analytical skills necessary to diagnose complex business problems in accounting context.							
<b>Course Outco</b>	omes							
CO1	To understandthe usefulness of modecision making. And also assess within an organization.	-		-	_			
CO2	To illustrate the use of financial financial statement analysis.	statem	ent ana	lysis and	l methods of			
CO3	To analyse how costs behav arangeofdecisions using Margin techniques.				ormation in lard Costing			
CO4	To assess the budget and budgetary	y contro	l and diff	ferent typ	oes of budgets.			

Module	Course Contents	Contac t Hrs.	Mappe d CO
1	Module I: Management AccountingMeaning,Nature,ScopeandFunctionofManagementAccounting,RoleofManagementAccountingindecisionmaking,ManagementAccountingVsFinancialAccounting,ToolsandTechniquesof Management Accounting.	15	1
2	Module II:Financial Statements Analysis Meaning and components of financial statements. Objectives of financial statement Analysis, Methods of financial Statement Analysis: Ratio Analysis, classification of Ratios: Profitability Ratios, Turnover Ratios, Liquidity Ratios, Advantages and Limitationof Accounting Ratios.Fund flowstatement, CashFlow Statement as per Accounting Standard 3.	15	2
3	Module III: Marginal and StandardCosting	15	3

	Meaning,AdvantagesandLimitation,MarginalCostingasatoolfordecisionmaking:MakeorBuy,ChangeinproductMix,PricingDecision,Buy,ChangeinproductMix,PricingDecision,ANewMarket,ShutDownDecision.Costing,AdvantagesandApplication.VarianceAnalysis:Material and Labour Variance, Responsibility Accounting.		
4	Module IV: Budgeting forProfitPlanning andControlMeaningofBudgetandBudgetarycontrol,Objectives,MeritsandLimitations,TypesofBudgets:FixedandFlexibleBudget,CashBaseBudgeting and PerformanceBudgeting.	15	4

- **1.** Khan, M. Y. and Jain, P.K., Management Accounting, Tata McGraw Hill Education.
- **2.** Maheshwari, S. N., Management Accounting, Sultan Chand and Sons.
- **3.** Sharma, R. K., Management Accounting, Kalyani Publishers.
- **4.** Arora, M.N., Cost and Management Accounting, Vikas Publishing.

### **Online Resources**

**1.** eGyanKosh: Cost and Management Accounting online available at https://egyankosh.ac.in/handle/123456789/71348

**2.** NPTEL: Cost Accounting online available at https://onlinecourses.nptel.ac.in/noc20\_mg53/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	1									2	2	2
CO2	3	2	2	1	2							2	2	2
CO3	3	3	3	3	3	1	2					3	3	2
CO4	1	1	1	2	2	2	2	1				3	3	2

Program	Bachelor of Business Administration									
Year	Second	Sem	ester	Fourth						
Course	Human Desource Management &	Dovolo	nmont							
Name	Human Resource Management & Development									
Code	NBBA5402									
Course Type	DSC L T P Credit									
Pre- Requisite	10+2 from any discipline         4         0         0         4									
Course Objectives	To familiarizestudents with: Importanceand function of HR department. Process of recruitment and selection. Different training methods used for employees. Wagedetermination andwelfare activities for employees.									
Course Outco	omes									
CO1	UnderstandHRManditsobjectivesar andfunctionsinpresentscenario. To ofHumanResource Developmen policies.	o under	stand n	neaningai	itsimportance ndimportance andpersonnel					
CO2	To examine the training and operformance appraisal objectives a	-		ethods a	and its role,					
CO3	To analyse Human Resource Deve and task analysis.	lopment	meanin	g, mecha	nism process					
CO4	To assess Job Enrichment conce management concept, sources and		•	es proce	ss and stress					

Module	Course Contents	Contac t Hrs.	Mappe d CO
1	Module I: IntroductionBasicofHRM:Concept,objectives,importanceandfunctionsofHRdepartment.Manpowerplanning.Personnelpolicies,programsand procedures.Staffing:Recruitment:Factorsaffectingrecruitment,sourcesofrecruitment.Selection:Process,selectiontest,interview,groupdiscussion,orientation,placement,promotion,demotion,transfer and job analysis.	15	1
2	Module II: Training&Development and PerformanceAppraisalObjectivesandimportanceoftraining.Trainingmethods:ont hejob training, vestibule training, and apprenticeship. DevelopmentDevelopmentmethods:	15	2

	casestudy,businessgames,inbasket,role playing,sensitivitytraining, transactionalanalysis,specialcourses,coaching,understudy, position rotation, multiple management, selective readings, special meetings and special projects. Welfareactivities, Health and safety to workers, social security measures. Wages and salary determination, Performance appraisal: objectives, methods and job evaluation.		
3	Module III: HumanResourceDevelopment HRD: Meaning, need, mechanism, processes andoutcomes, HRD strategies, HRD areas, individual employee, the role, theteam, the Organization. HRM matrix. Role of linemanager in HRD. Various forms of HRD Organization, HRD departments and theirtasks. Trends of issues relating to HRDfunctions. Task Analysis: Meaning & Uses. Potential Appraisal.	15	3
4	Module IV:JobEnrichment &Stress ManagementJob Enrichment: Concept, Principles, stepsforjobenrichment, hurdles in job enrichment, making jobenrichment effective,job and work redesign.Quality Circles: Concept, structure, training in qualitycircle, problem solving techniques, roleof management,quality circles inIndia.StressManagement:Definition, sources ofstress, consequences of stress, managing stress.	15	4

- **1.** AswathappaK., HumanResource and PersonnelManagement, TMH, 5thEdition.
- **2.** RaoV.S.P.,HumanResourceManagement:TextandCases,ExcelBooks,2<sup>nd</sup> Edition.
- **3.** Ivansevich, Human ResourceManagement, TataMcGrawHill, 10th Edition.

# **Online Resources**

**1**. NPTEL: Human Resource Management & Development online available at https://onlinecourses.nptel.ac.in/noc20\_hs48/preview

**2.** eGyanKosh: Human Resource Management and Development online available at https://egyankosh.ac.in/handle/123456789/25214

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	2	2	1	2							2	3	2
CO2	3	3	3	3	3	1	2					3	3	2
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4		2		1		2					1		1	2

Program	Bachelor of BusinessAdministration	1							
Year	Second	Sem	ester	Third					
Course Name	Business Law								
Code	NBBA5403								
Course Type	DSC	L	Т	Р	Credit				
Pre- Requisite	10+2 from any discipline	4	0	0	4				
	To familiarizestudents with:								
Course Objectives	Essential features of various business laws.Emerging legal issues in business.Ethical and logical approaches to deal with business issues and conflicts.								
Course Outco	mes								
C01	Havesoundknowledgeoflawrelated essential features		C	of	d understand valid				
001	bailmentandpledgeandwouldknow	contract.Distinguishbetweenindemnityandguarantee, bailmentandpledgeandwouldknow aboutthe contingentcontracts,remediesfor breachof contacts.							
CO2	toformationofcontractofsaleandagr	Examinethesalesofgoodsactwithreference toformationofcontractofsaleandagreement to sell, conditions and warranties, sale ofgoods by non-owner, delivery of goods.							
CO3	Analysingthenature&definitionofco	mpanie	swith th	eirtypes.					
CO4	Evaluatingthebasicsofpartnershipar Understandingthekindsofnegotiabl		nents an	d their er	formation. ndorsements.				

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:IndianContract Act Introduction:Nature ofcontractofferandacceptance,consideration, capacity to contract,freeconsent, legality ofobject,agreements declared void, quasi contracts, contingent contracts. Breach of contract, remediesfor breachof contract.Indemnityandguarantee. Bailment and pledge. Agency. Performanceof contract.	15	1
2	Module II:The Sale of Goods ActFormation of contractofsale, and agreement tosell, conditionsand warranties,impliedconditions,caveatemptor,saleofgoodsbyt he nonowners, delivery	15	2

	ofgoods,unpaidsellerandhisrights,remedies forbreach ofcontract ofsale.		
3	Module III: TheCompanies Act,2013Essentialcharacteristicsof a company,typesofcompanies.Memorandumandarticlesofassociation.Prospectus.Shares:kinds,allotmentandtransfer.Debentures.Essentialconditionsforavalid meeting, kindsof meetingsandresolutions.Directors,ManagingDirectors:theirappointment,qualifications,powersandlimitsontheir remuneration, preventionof oppression andmismanagement.	15	3
4	Module IV: PartnershipAct andNegotiable Instrument ActNatureofpartnership,Registrationoffirmandeffectofnon- registration, Rightsand dutiesof partners,PositionofMinor.Dissolution of firm: Rights and liabilities of partners on dissolution.Negotiable instruments:Kinds,features,Crossingandtypes of crossing. Paymentindue course,holder andholder indue course, privileges of holder in due course. Dishonour of negotiable instruments, banker andcustomer.	15	4

- 1. Kuchhal M. C., Business Law, Vikas Publishing House, NewDelhi, 2004.
- **2.** KapoorN.D.,ElementsofMercantileLaw,SultanChandandSons,NewDelhi, 2003.
- **3.** GulshanJ.J.,BusinessLawIncludingCompanyLaw,13thEdition,NewAge International Publisher.
- 4. Avtar Singh, Principles of Mercantile Law, 7th Edition, Eastern Book Company.

# **Online Resources**

1. eGyanKosh: Business Law online available at https://egyankosh.ac.in/handle/123456789/56324

**2.** Utkal University: Business Law online available at https://ddceutkal.ac.in/Downloads/UG\_SLM/Commerce/Core\_2.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1

CO4		1	1			1		1	2

Program	Bachelor of Business Administration											
Year	Second	Sem	ester	Fourth								
Course Name	Cyber Security											
Code	NGE5707											
Course Type	Generic Elective L T P Credit											
Pre- Requisite	10+2 from any discipline         4         0         0         4											
Course Objectives	To familiarizestudents with: Various aspectof cyber security records, data protection, and gover			-								
Course Outco	omes											
CO1	To understand the various domains	s of cybe	r securit	y.								
CO2	Describetheuseofdigitalsignaturesandtheir usein electronicrecords.											
CO3	Examine the concept of data privac	y and th	e scopeo	fITAct, 2	000.							
CO4	Assessvarious issues, challenges an	d threat	s in cybe	er security	у.							

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:IntroductionCyber Security-Concept,Digital Privacy,Securityrisks- Malware, Hacking, Pharming, Phishing, Ransomware, Adware andSpyware, Trojan, Virus, Worms, WIFI Eavesdropping, Scareware; Antivirus andOther Securitysolution,Password,Secure onlinebrowsing,Email Security, Social Engineering;IT Act,2000. E-Money, regulations of PPI (Pre- 	15	1
2	Module II: Digital Signatures andElectronicRecords Cryptography– EncryptionandDecryption;Conceptofpublickey	15	2

	andprivatekey;Creationandauthenticationofdigitalsignature;Electronicsignaturecertificates;Certification authoritiesandtheir role.Electronic Records-Concept,authentication,applications,usageandlegalrecognition ofelectronic records; Legal recognitionofdigitalsignatures;RetentionofElectronicRecords;Intermediariesandtheirliabilities;Attribution,acknowledgementanddispatchofelectronicrecords; Secureelectronicrecordsandsignatures;Digital signatures in Government and itsagencies.Imagencies		
3	Module III: Data ProtectionDataProtectiononInternet-Conceptofprivacy,righttoprivacy,Threattoprivacyoninternet,Ingredientstodecideconfidentialityofinformation,BreachofsensitivepersonalinformationandconfidentialityunderITActandpenaltiesforthesame,RightofInterceptionunderITAct, 2000.	15	3
4	Module IV: CyberSecurity-Issues and ChallengesCyber Crimes; Sourcesof cybercrime law (substantive and procedural); Cyber Crimes Vs.Conventional Crime; Reasonsfor cyber-crimesandcybercriminals;Cyber CrimesagainstIndividuals, Institutionand State;Cyber Crimes:Hacking,DigitalForgery, Cyber Stalking/Harassment,IdentityTheft&Fraud,Cyber Terrorism,Cyber Defamation,Salamiattacks- WebJacking,Malware,DDoSattacks, and Botnets; Preventivemeasures underIT Act, 2000. Block-chain.	15	4

- **1.** Craig,B.(2012).CyberLaw:TheLawoftheInternetandInformationTechnology. London: Pearson Education.
- **2.** Dietel,H.M.(2001).E-businessandE-commerceformanagers.London:Pearson Education.
- **3.** Ismail,N.,&Cie,E.L.Y.(2013).BeyondDataProtection:StrategicCaseStudies and Practical Guidance.Berlin: Springer.
- **4.** Rattan,J.(2017).CyberLaws&InformationTechnology.NewDelhi:BharatLaw HousePvt.Ltd.

# **Online Resources**

1.eGyanKosh:CyberSecurityonlineavailableathttps://egyankosh.ac.in/handle/123456789/48331

**2.** NPTEL: Cyber Security online available at https://onlinecourses.nptel.ac.in/noc23\_cs127/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01		3				3	2	3	3	1		1	2	1
CO2	1	2	2	2		2	1	3	1		2	1	3	2
CO3	2	2	1			3	3	3	1		1	2	3	2
CO4	1	2		1		3	3		3	1	1	1	3	2

Program	Bachelor of Business Administration											
Year	Second Semester Fourth											
Course Name	Investment Management											
Code	NGE5708											
Course Type	Generic Elective L T P Credit											
Pre- Requisite	10+2 from any discipline	10+2 from any discipline         4         0         0         4										
Course Objectives	To familiarize students with:- To familiarize learners with different aspects of investment management and risks, introducethem to the framework of their analysis andvaluation and highlight the process of portfoliomanagement.											
Course Outco	mes											
C01	To understand the basics of investme avenues available.	nt mana	gement a	nd differe	nt investment							
CO2	To examine the components of risk an	To examine the components of risk and to measure the same.										
CO3	To analyse the value of bonds and the	To analyse the value of bonds and the role of credit rating agencies.										
CO4	To assess how to invest in mutual func	ls.										

Module	Course Contents	Contact Hrs.	Mappe d CO
1	<b>Module I: Introduction</b> Investment management- concept and need; Investment Process; Avenues for investment- features and classes; Security and Portfolio- concept and features; Difference between investment, speculation, and gambling; Meaning of Security Analysis; Primary and Secondary Market. International Investment concept, challenges, and opportunities.	15	1
2	Module II: Risks and Equity Valuation Models Risk- concept, elements, types (systematic and unsystematic); Measurement of risk; Risk and Return Analysis- individual security and portfolio; Security Pricing; Factors influencing	15	2

	valuation of securities; Security Pricing Models- Capital Asset Pricing Model, Constant growth model, Dividend capitalization Model, Earning Capitalization Model, P/E Ratio Model and Whitbeck-Kishor Model.		
3	<b>Module III: Debt Instruments and Valuation</b> Bonds & Debentures- meaning, types and features; Public Deposits, Public Sector Bonds, Risk in bond market; Calculation of Return on Bond and debentures- Yields on bonds, yield to maturity; Bond Valuation Theories; Sovereign Debt; Credit Rating; Scenario of Indian Debt Market.	15	3
4	Module IV: Portfolio Management , Mutual Fund and DerivativesPortfolio Management- Concept, Need, Dimensions, and Theories; Condition of Certainty; Opportunity Set with Uncertainty; Measurement of Portfolio Risk; Ways to Minimize Risk; Diversification-Markowitz Theory; Return on Portfolio Risk and Return; Regression Equation- Alpha, Beta, and Rho. Mutual Fund- concept and types; Offshore Fund, Performance Evaluation; Derivatives- concept, types, and purpose.	15	4

- **1.** Avadhani, V. A. (2019). Security Analysis & Portfolio Management. Mumbai: Himalaya Publishing House.
- **2.** Bhalla, V. K. (2008). Investment Management, Security Analysis and Portfolio Management. New Delhi: S. Chand Publishing.
- **3.** Chandra, P. (2008). Investment Analysis & Portfolio Management. New Delhi: Tata McGraw Hill Education.
- **4.** Khatri, D. K. (2012). Investment Management and Security Analysis. New Delhi: Trinity Press Pvt. Ltd.
- 5. Kevin, S. (2015). Security Analysis and Portfolio Management. New Delhi: PHI Learning.
- **6.** Ranganatham M., &Madhumathi R. (2nd Edition) Security Analysis and Portfolio Management. Noida: Pearson (India) Education.
- **7.** Pandian, P. (2012). Security Analysis and Portfolio Management. New Delhi: Vikas Publishing House.

# **Online Resources**

1.eGyanKosh:	Invetsment	Management	online	available	at
https://egyanko	sh.ac.in/handle/1234	156789/4056			
2.NPTEL:	Investment	Management	online	available	at
https://onlineco	urses.nptel.ac.in/noc	23_mg62/preview			

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	2	2	1	1	2	2		2	2	3	2	3	3	2
CO2	3	2	1	2	1	1	2	2		1	2	1	2	3

CO3	2	2	1	1	1	1	1		2	2		1	2	2
CO4	1	2		2		2	1	2	2	1	3	2	3	3

Program	Bachelor of BusinessAdministration	Bachelor of BusinessAdministration									
Year	Third	Sem	ester		Fifth						
Course	Business Policy and Strategy										
Name											
Code	NBBA5501										
Course Type	DSC	DSC L T P Credit									
Pre- Requisite	Students had conceptual knowledge about it with OB & POM studied in second semester.4004										
Course Objectives	To familiarizestudentswith: The core concepts, frameworks, and techniques of strategic management.Themajorinitiatives taken by a company's top management involving resources and performancein internaland external environments										
Course Outcon	nes										
CO1	Understand the basic concept of policy business practices and corporate gove		itegy its ii	mplement	ation in						
CO2	Apply and build the firm's competitive areas into a unified strategic plan.	advanta	ge and in	tegrate ke	y functional						
CO3	Demonstrate the importance of change government, political and social focus										
CO4	Evaluate and recommend the impleme models.	entation s	strategy t	hrough es	tablished						

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:Introduction Nature&importanceofBusiness Policy, Development Classification ofBusiness Policy;Mechanismof policy making Business Policy andstrategy. Business policy and corporate governance.	15	1
2	Module II:Strategic Planning and Management	15	2

	Concept ofcorporate strategies StrategicPlanning: Process, importance and 7Sframework. Strategicplanningfor: Multinationals, smallbusinesses,non-profitorganizations and publicsector.		
3	Module III: Strategy Formulation,Strategic Analysis andChoice Objectivesand goals of theorganization. ETOP. Competitive analysis.Internalenvironment, scanning, mission and vision statement, SAP and KSF.Choice ofstrategy. Businesslevel strategies: generic, cost leadership, differentiationand focus. Multi business strategies: coordination, diversification, venturingand restructuring for nationaland international companies. Evaluation of alternativesand selection of strategies.	15	3
4	ModuleIV:CorporatePortfolioAnalysisandImplementationBCG,Ansoffmodel,GapAnalysis,GEmodel.Implementingstrategythroughbusinessfunction,implementingstrategythroughstructure.LeadershipandCulture.Culture.	15	4

**1.**LawrenceR.Jauch. AndGlueckWilliam F., Business Policy and StrategicManagement,FrankBrothers.

**2.** Kazmi, Azhar, Business Policy, Tata McGraw-Hill, New Delhi, 2000.

**3.**PearceIIJohn A.AndRobinsonJ.R. and Richard B., StrategicManagement, AITBS.

**4.**WheelenThomas L.,HungerJ.David.AndRangaragjanKrish.,Concepts inStrategic Management and Business Policy ,PearsonEducation, 1<sup>st</sup> Ed.

### **Online Resources**

**1.**eGyanKosh: Business Policy and Strategy online available at https://egyankosh.ac.in/bitstream/123456789/16016/1/Unit-3.pdf

2.Krishna KantaHandiqui State Open University: Business Policy and Strategy

online available at https://kkhsou.ac.in/eslm/E-SLM\_Main/3rd%20Sem/Master%20Degree/MBA%203rd%20Sem/Business%20policy%20and%20 strategic%20Management/BP&SM%20-2/BPSM%20PDF%20file/BPSM%20Block-1/Unit-1.pdf

#### **Course Articulation Matrix**

PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	2	2	1	1	2	2		2	2	3	2	3	3	2
CO2	3		1	2	1	1	2	2		1	2	1	2	3
CO3	2	2	1	1	1	1	1		2	2		1	2	2
CO4	1	2		2		2	1	2	2	1	3	2	3	3

Program	<b>Bachelor of Business Administratio</b>	n		-								
Year	Third	Sem	ester		Fifth							
Course Name	Project Management											
Code	NBBA5502											
<b>Course Type</b>	DSC	L	Т	Р	Credit							
Pre- Requisite	Student must have basic knowledge regarding projects, sources of finance.4004											
Course Objectives	To familiarizestudents with: The concepts, processes, methods, techniques andtoolsrequiredfor theproperselectionand management ofeachstageof the project and techniques of project appraisal and risk control, neededformeeting stakeholder expectations.											
<b>Course Outcon</b>	nes											
C01	Understand the principles of the proje	ct manag	ement an	d project	lifecycle							
CO2	Analyse the different techniques tools	and appr	oaches to	o project n	nanagement							
CO3	Apply project appraisal methods											
CO4	Evaluate the project risk and problems	S										

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I:Introduction to ProjectManagement</b> Introductiontoprojectmanagement,startinganewventure,c oncept of projects.Characteristicsneedandscope of projectmanagement. Project financing.Identification of	15	1

	investment opportunities. Preliminary screeningand Projectformulation. Feasibilitystudy:Pre feasibility and project feasibility. Lifecycle phasesof project.		
2	Module II: Marketing and Technological AppraisalMarketandDemandAnalysis:SituationalAnalysisandSpecificationofObjectives.CollectionofSecondaryInformation,Conduct of Market Survey, CharacterizationofMarket.DemandForecasting,Uncertainties inDemandForecasting.MarketPlanning,TechnicalAnalysisofproject:ManufacturingProcess/Technology,TechnicalArrangements,MaterialInputsAndUtilities,ProductMix,PlantCapacity,LocationLocationandSite,MachineriesandEquipment,StructuresScheduleofProjectImplementation,NeedforConsideringAlternatives.	15	2
3	Module III: Financialand Socio,Economic Appraisal Financialanalysisof projects.Discountratesasprojectappraisal criteria. Socialcost,benefit analysis. Environmentalappraisal of projects.	15	3
4	Module IV: RiskandCost ControlProjectrisks:TypesofProjectrisksandmeasuresofProjectrisks. Riskidentificationandriskanalysis,Cost control.NetworkTechniques:DevelopmentofProjectNetwork,TimeEstimationwithSimplePracticalProblem,Determination of the CriticalPath, Resource allocation,Scheduling, PERT Model, CPMModel.Prodel.	15	4

- 1. Marwah., Project Management, Wiley Dreamtech.
- 2. ChaturvediandJauhari., Project Management, HimalayaPublishing.
- **3.** Chandra, Prasanna. , Project: Preparation, Appraisal, Budgeting andImplementation, TMH, 5<sup>th</sup>Ed.
- **4.** Mishra, Project Management, Excel Books.
- **5.** Goyal, B.B., Project Management: A Development Perspective, Deep and Deep.
- 6. Gopalan., Project Management CoreText Book , Wiley.

### **Online Resources**

<b>1.</b> eGyanKosh:	Project	Management	online	available	at
https://www.egyankosh.ac.i	n/handle/12	3456789/10726			

2. Project Management online available at https://www.manage.gov.in/studymaterial/PM.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4		1		1				1					1	2

Program	Bachelor of Business Administration	on								
Year	Third	Sem	ester	Fifth						
Course	Financial Management									
Name	Thancial Management									
Code	NBBA5503									
Course Type	Core	L	Т	Р	Credit					
Pre- Requisite	Student must possess basic knowledge regarding finance.	4	0	0	4					
	To familiarizestudents with:									
Course Objectives	Financial decisions made by financial managers. Theories of finance. Techniqueswhichassistinthedecisionmaking process. CapitalStructureforthevaluemaximizationof thefirm.									
Course Outcon	mes									
CO1	Understandfinancialmanagementte business. Understandinginvestme the value of the firm and Shareho	ntandfir	ancialde	ecisions	to maximize					
CO2	Evaluateandmakecapitalbudgeting and PI concepts.	decision	s bas	ed or	n NPV,IRR					
CO3	AnalysingtherelevanceofCostofcapi Preparethe workingcapitalrequirer		0	0	•					
CO4	Assessinghow specifictech usedtodevelopCapital s Reconciletheleverageeffectofcapita	tructure	foran		organization.					

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:Introduction	15	1
I	Natureandscope offinancialmanagement, finance function,	15	T

	profit/wealth maximization. Functionsof financialmanagers. Concept of timevalueof money.Sourcesof finance:ShortTermsources,Long term sources andsharesdebentures,termloans,GDR, mutual funds, venturecapitalfinancing.		
2	Module II:Capital Budgeting Meaning,objectives,nature ofinvestmentdecisions.Payback methods,netpresentvaluemethod,profitabilityindex,andinte rnal rate ofreturn method.	15	2
3	Module III: Cost ofCapital andManagement ofWorking Capital Introduction,significance,concept,componentsof costofcapital. CapitalAsset PricingModel.Weighted Average Costof Capital. Working capitalmanagement:meaning, scope,Importance, determinants and sources. Approaches of Working Capital Management ofCash, inventories and receivables.	15	3
4	Module IV: Capital StructureCapitalization:meaning,importance,OverCapitalization,undercapitalization,undercapitalizationandoptimumCapitalization.CapitalStructure:meaning,formsanddeterminantsofcapitalstructure,operatingandfinancialleverage,planningthe capital structureby EBIT-EPSAnalysis.	15	4

- **1.** MaheshwariS.N.,FinancialManagement,PrinciplesandPractice,SultanChand and Sons, 9th Edition 2004.
- **2.** KhanM.YandJainP.K.,FinancialManagement,TataMcGrawHill,2001,3<sup>rd</sup> Edition.
- 3. PandeyI. M., FinancialManagement, Vikas Publishing House, Revised Ed., 2003

# **Online Resources**

**1.** eGyanKosh: Financial Management online available at https://www.egyankosh.ac.in/handle/123456789/3161

2. NPTEL: Financial Management for Managers online available at https://nptel.ac.in/courses/110107144

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	3	2	1	2							2	2	2
CO2	3	3	3	3	3	1	2					3	3	2

CO3	1	1	1	2	2	2	2	1		3	3	1
CO4			1			1			1		3	2

Program	Bachelor of Business Administratio	n									
Year	Third	Sem	ester	Fifth							
Course Name	Supply Chain Management										
Code	NDSE57101										
<b>Course Type</b>	DSE L T P Credit										
Pre- Requisite	10+2 from any discipline	10+2 from any discipline         4         0         0         4									
Course Objectives	To familiarize students with: Develop understanding of basic concepts inSupply Chain Management and allied functions.										
<b>Course Outco</b>	mes										
C01	Understand the basics of different asp focus on creating a successful venture	ects of su	pply chai	n manage	ment with						
CO2	Apply benchmarking concept and proc	cess in su	pply chai	n manage	ment						
CO3	Analyse the supply chain drivers and obstacles, resources and capacity management										
CO4	Evaluate the recent issues in supply ch	nain mana	agement								

Module	Course Contents	Contact Hrs.	Mapped CO
	Module I Supply ChainConcepts: Concept&DefinitionsinSupplyChain,Brief History of Evolution of SupplyChain Management,Objectivesof a		
1	SupplyChain, Stagesof Supplychain,CycleviewofSupplyChainProcess,DecisionPha ses in Supply Chain Management, Key issues in SCM, Supply Chain Management Framework, Supply Chain	15	1

	Components, Flows in Supply Chain Management, Obstacles ofstreamlined SCM.		
2	Module II:Supply ChainManagement Structure:Basic Terms from SupplyChainManagement such as- Upstream, Downstream,Information/MaterialFlow,Push/Pull System,Value addedservices,Structure ofa SC,PushbasedSC, Pullbased SC, TradeoffbetweenPush& Pull,Identifyingappropriate Push& Pull Strategy for SC.Understandingthe BenchmarkingConcept, Benchmarking Process SCM.	15	2
3	ModuleIIISupplyChainManagementBuildingBlocks:SupplyChainDriversandObstacles,Resources&capacityManagement,Procurement&supplierfocus,InventoryManagement,OperationsManagement, DistributionManagement in SCM, Bullwhip effect.Conceptof ERP inSCM, Quick Response and AccurateResponseSystem inSCM.	15	3
4	Module IV: Recent Issues in SCM:OverviewofCustomerFocusandDemand,RoleofComputer/ITin SupplyChainManagement, CRM VsSCM,GreenSupplyChainManagement,Outsourcing-basicconcept,FutureofSCM, NewDevelopmentsinSupplyChainManagement.	15	4

1. Raghuram G. (I.I.M.A.) -Logistics and Supply Chain Management(Macmillan, 1st Ed.)

2.Krishnan Dr.Gopal-Material Management, (Pearson, NewDelhi, 5th Ed.)

**3.**Agarwal D.K. - A Text Book ofLogistics and Supply chain Management(Macmillan, 1st Ed.).

4.Sahay B.S.-Supply Chain Management (Macmillan, 1st Ed.)

**5.**ChopraSuniland PeterMeindl-Supply chain Management (Pearson, 3rdEd.)

**6.**SarikaKulkarni :Supply ChainManagement, TataMc- Ashok Sharma GrawHill Publishing Co Ltd.,New Delhi, 2004

# **Online Resources**

**1.**eGyanKosh: Supply Chain Management online available at https://egyankosh.ac.in/handle/123456789/81765

**2.**eGyanKosh: Supply Chain Management online available at https://sjce.ac.in/wp-content/uploads/2021/10/jnu-Supply-Chain-Management.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	2	2	1	2							2	2	2
CO2	3	3	3	3	3	1	2					3	3	2
CO3	2	2	2	2	2		2							
CO4	1	1	1	2	2	2	2	1				3	3	2

Program	Bachelor of Business Administratio	n									
Year	Third	Sem	ester		Fifth						
Course Name	Consumer Behaviour										
Code	NDSE57102										
Course Type	DSE L T P Credit										
Pre- Requisite	Student must possess basic knowledge regarding consumer and its buying behaviour.	knowledge regarding consumer and <b>4 0 0 4</b>									
Course Objectives	Tofamiliarizestudents with:Theprocessofconsumerdecisionmakingand its determinants consumeranalysisandthedevelopmentofeffectivemarketingstrategies.Thepsychologicalsidesofthemarketplacetobetterunderstandthewhy behind the buy.										
Course Outcon	mes										
CO1	Understand the mental processes that memory and choices	it guide o	consumer	· percepti	ons, attitudes,						
CO2	Analyse the differences in these proc and group influences	esses as	a consequ	uence of s	social, cultural						
CO3		Demonstrate the knowledge of opinion leadership, innovation diffusion and various models to help understand buying behaviour									
CO4	Evaluate intricacies involved in organ global perspective	isational	buying p	orocess in	domestic and						

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I :IntroductionDefiningConsumerBehaviour.ScopeandApplicationofConsumerBehaviour.EvolutionofConsumerBehaviourasaFieldOfStudyanditsrelationshipwithMarketing:BehaviouralDimension.Theinterdisciplinary	15	1

	nature of Consumer Behaviour.Profilingthe consumer and		
	understanding their needs.		
	Relevance of Market Research with Consumer Behaviour.		
	Approaches to ConsumerBehaviour Research.		
	ModuleII :ConsumerBehaviourTheory, Application		
	and its Determinants		
	Consumer BehaviourTheory and Its Application to		
	Marketing Strategy:Consumer		
	buyingProcess,Extensive,LimitedandRoutineProblems-		
	solving Behaviour.		
2	Internal Determinants of Consumer Behaviour: Needs,	15	2
-	Motivation and Involvement,Information	10	-
	ProcessingandConsumer Perception, Learning,		
	Attitudeand AttitudeChange,Personality,Psychograph,		
	Values and Lifestyle.		
	ExternalDeterminantstoBuying Behaviour:Family and		
	HouseHold influences,ReferenceGroupsand		
	SocialClass,Influence of Culture and Sub-culture.		
	Module		
	III:OpinionLeadership,Innovation&DiffusionandCB		
	Models		
	OpinionLeadership,Innovation&Diffusion:		
	OpinionLeadership Process, Measurement and Profile,		
	Opinion Leadership and Firms' Promotional Strategy,		
3	Innovation, Diffusionand Adaptation Process, Innovator	15	3
	as Opinion Leader.		
	ModelsofConsumerandIndividualBuyingBehaviour.Model		
	sof Consumers Decision Making.		
	Marketing,consumerbehaviour andsociety.Consumptionand persuasion:Issuesof		
	manipulationandlongtermimpactsonsociety and children.		
	Consumermaterialism.		
	Module IV: Organizational Buying		
	Differencesbetween:IndustrialMarkets&Consumer		
	Marketand Organizational & ConsumerBuying. Buying		
	Decisions in Organizational BuyingProcess:Types		
	ofDecision Making. OrganizationBuyer'sDecisionMaking		
	Process.Factors influencing OrganizationalBuying		
4	Behaviour. DecisionMakers inOrganizational Buying.	15	4
-	WebsterandWindmodelofOrganizationalbuyingbehaviou	_	
	r.The Sheth model of Industrial buying.		
	Cross-culturalConsumer andIndividualBuyingBehaviour:		
	Globalizationof		
			1
	MarketsandMarketImplications,Impact ofInformation		

1.Schiffman and Kanuk, Consumer Behaviour, Prenticehall.

2.Loudon, D.A., ConsumerBehaviour, Concepts and Application, Tata McGraw Hill.

**3.**Howard,JohnA.,(1989).ConsumerBehaviourinmarketingEnglewoodCliffs,NewJersey, Prentice HallInc.

**4.**Hawkins,D.I.,(1995).ConsumerBehaviourImplicationsforMarketingStrategy, Texas, Business.

# **Online Resources**

**1.**eGyanKosh:ConsumerBehavioronlineavailableathttps://egyankosh.ac.in/handle/123456789/9758

**2.**Pondicherry University: Consumer Behavior online available at https://dde.pondiuni.edu.in/files/StudyMaterials/MBA/MBA3Semester/General/1ConsumerBehaviour.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	2	2	2		2			1		1	1	2	3	3
CO2	2	2	1		2	1		1		2		3	3	2
CO3	2	2	2	3	2			2				2	3	3
CO4	2	2	2	3	2	2		2		2		2	3	2

Program	Bachelor of Business Administratio	n										
Year	Third	Sem										
Course Name	Database Management System											
Code	NGE5709											
<b>Course Type</b>	Generic Elective L T P Credit											
Pre- Requisite	10+2 from any discipline         4         0         0         4											
Course Objectives	To familiarizestudents with: The evolution of DatabaseManagement system. The importance of database technology in today'senvironmentandtouse thistechnology to managetheirown datarequirements. To know, aboutdatabase design and their applications.											
Course Outcon	nes											
C01	Understand the role of database mana organisation	gement s	ystem ap	plicable ir	1 an							
CO2	Interpret languages of data and architecture of DBMS											
CO3	Analyse the handling of file and normalisation of data											
CO4	Evaluate the security system relevant	to databa	ise manag	gement sy	stem							

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I :Introduction</b> DataBaseManagementSystem: Introduction,Advantagesand	15	1

	Disadvantages.DataModels:Networkdatamodel,Hierarchicaldatamodel,Relationaldatamodel.Keys:PrimaryKey,ForeignKeyandCandidateKey.Referential Integrity.CandidateKey.		
2	<b>Module II :Languagesof DataandDBMSArchitecture</b> DDL and DML. E,RDiagram. Architecture of DBMS. Data Independence. Schema and Subschema. Functions of DBA.	15	2
3	Module III :FileHandling Typesoffiles:Sequentialfiles,RandomfilesandIndexedSequen tial files. Functional Dependency.Normalization:INF, 2NF, 3NF, BCNF	15	3
4	Module IV: SystemDevices andSecurity System Input andOutput devices, offline storagedevices, Tapes, Disks, DrumsInformation Systemandtheir Application. Programme Files, SecurityConsideration inData BaseManagement Systemand performanceimprovements in Data Base.	15	4

- 1. Leon, Alexis and Leon, Matthews., DataBaseManagementSystem, LeonVikasPublishing.
- **2.** Ramakrishnan, R.and J.Gehrke., (2000), Database Management Systems, McGrawHill, Company, HigherEducation.

**3.**Elmasri,R.andSBNavathe.,(2000),FundamentalsofDatabaseSystems,Addison Wesley.

# **Online Resources**

**1.**eGyanKosh: Database Management System online available at https://egyankosh.ac.in/handle/123456789/35788 2.eGyanKosh: Database Management System online available at https://www.egyankosh.ac.in/handle/123456789/971

Course Articulation Matrix														
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	2		2	3	2			3	2	2		3	3	3
CO2	2			3	2	1		3	2	2		3	3	3
CO3	2	1	2	3	2		1	3	2	2		3	3	3
CO4	2	1	2	3	2			3	2	2		3	3	3

Program	Bachelor of Business Administration									
Year	Third	Sem	Semester Fi							
Course Name	Financial Services									
Code	NGE5710									
<b>Course Type</b>	Generic Elective	L	Т	Р	Credit					
Pre- Requisite	Students had conceptual knowledge about financial instruments available in market.	4	0	0	4					
Course Objectives	To familiarize students with:- To provide learners an overview of financial services in India.									
Course Outcon	nes									
C01	To understand the functions of mercha	ant banki	ng.							
CO2	Examining the credit rating process an	d metho	dology.							
CO3	Analyzing the usage of hire purchase a	nd leasin	g busines	SS.						
CO4	Assessing the functioning of mutual f explain factoring and forfeiting service		d venture	e capital i	ndustries and					

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I: Merchant Banking</b> Meaning; Merchant Banks and Commercial Banks; Services of	15	1

		1	1
	Merchant Banks; Regulation by SEBI; Merchant Banking in		
	India. Underwriting: Meaning and Nature of Underwriting;		
	Underwriting of Capital Issues in India.		
2	<ul> <li>Module II: Meaning and Functions of Credit Rating;</li> <li>Significance of Credit Rating; Credit Rating in India; Rating</li> <li>Process and Methodology; Credit Rating Agencies in India;</li> <li>Limitations of Rating; Future of Credit Rating in India.</li> <li>Factoring and ForfeitingFactoring-Meaning; Modus Operandi;</li> <li>Terms and Conditions; Functions; Typesof Factoring; Factoring</li> <li>Vs. Discounting; Factoring in India; Forfeiting – Definition,</li> <li>Working of Forfeiting; Factoring Vs. Forfeiting.</li> </ul>	15	2
3	Module III: Hire-Purchase and Leasing Conceptual Framework; Features; Hire-purchase and Credit Sale; Hire-purchaseand Installment Sale; Legal Framework; Taxation Aspects; Banks and HirepurchaseBusiness; Bank Credit for Hire-purchase Business. Leasing and itstypes. Financial Evaluation of Leasing.	15	3
4	Module IV Mutual Fund and Venture Capital Fund Meaning and Classification of Mutual Funds; Organisation of the Funds; Operation of the Funds; Net Asset Value; Mutual Funds in India; Regulation of Mutual Funds in India. Venture Capital Financing: Alternative Investment Funds.	15	4

**1.** Khan, M. Y. (2005). *Financial Services*. New Delhi: Tata McGraw Hill Education.

**2.**Gordon E. and Natarajan K. (2019). *Financial Markets and Services*. New Delhi: HimalayaPublishing House.

3.Shanmugham, R. (2016). Financial Services. New Delhi: Wiley India

**4.**Machiraju, H. R. (2010). *Indian Financial System*. New Delhi: Vikas Publishing House.

5.Wright, M., Watkins, T, & Ennew, C. (2010). *Marketing of Financial Services*. Abingdon: Routledge.

# **Online Resources**

1.eGyanKosh:	Financial	Services	online	available	at
https://egyankosh.ac.i	n/handle/123	456789/16964			

**2.**NPTEL: Financial Institution and Markets online available at https://onlinecourses.nptel.ac.in/noc20\_mg10/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3		1		1	3	1	2	3		1	2	1	1
CO2	2	2		2		3			2		1	2	2	2
CO3	3	3	2		1	2	2	2	2	2	1	1	3	2

_														
	CO4	2	2	2	2	2	2	2	2	1	2	2	2	3

Program	Bachelor of Business Administration									
Year	Third	Sem	ester		Sixth					
Course Name	International Business Management									
Code	NBBA5601									
Course Type	DSC	L	Т	Р	Credit					
Pre- Requisite	Studentmustpossessbasicknowledgeregardinginternational400corporationsand their working.4004									
Course Objectives	To familiarizestudents with: The theories of international dimensionsof Business and external influencesaffecting the international business organization. The designand structure ofInternational Organizations. Labour market differences and labour compensationsand internationalbusiness strategies. The roleof strategiesanddifferentpolicieson the waya businessisconductedininternational context.									
Course Outcon	nes									
C01	Identify the role of external influences	on inter	national b	ousiness s	cenario.					
CO2	Demonstrate the concept of internatio design, structure, attitude and strengt	-	orations b	by their or	ganisational					
CO3	Apply the functionality of global finance exchange rate method and different in									
CO4	Evaluate the global competitiveness an	nd intern	ational b	usiness st	rategy					

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I :Dimensionsof International Business</b> The fieldof international business: scope, challenges and opportunities, means ofengaging in international business, external influences on international business. Internationaltradetheories.	15	1
2	<b>ModuleII : International Corporations</b> DesignandStructure:Organizationaldesignandstructure,for msof organizationalstructure,theirattitudesand strengths. Functionalbased, areabasedand matrix structure, Methods ofentry.	15	2
3	<b>Module III: India's foreigntrade</b> India's foreign trade: Recent trends inIndia's foreign trade, institutional infrastructurefor exportpromotion in India, projects &consultancy exports. TradePolicy: India's Tradepolicy, export, assistance, marketing plan for exports.	15	3
4	<b>Module IV: International FinanceandStrategies</b> Balance ofPayment, Global financial market, foreign exchange market. Exchangeratedetermination methods. Globalcompetitiveness and international business strategies. Internationalstrategic alliances.	15	4

- **1.** Agarwal, Raj ., International Trade, Excel, 1stEd.
- **2.**Albaum, Duerr., International Marketing and Export management , Pearson, 7th Ed.
- **3.**Cherunilam,F.(2007),International Trade and Export Management ,Himalaya.
- **4.** HillC.W. ,InternationalBusiness ,TMH, 5th Ed.

# **Online Resources**

**1.**eGyanKosh: International Business Management online available at https://egyankosh.ac.in/handle/123456789/90024 2.eGyanKosh: International **Business** Management online available at https://egyankosh.ac.in/handle/123456789/3154

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	3	3	3	3	1	2		1	1		3	3	2
CO2	3	1	2	1	2					1		2	2	2
CO3	3	3	3	3	3	1	2					3	3	1
CO4	1	1	1	2	2	2	2	1				3	3	1

Program	<b>Bachelor of Business Administration</b>	n							
Year	Third	Sem	ester		Sixth				
Course Name	Entrepreneurship and Small Busine	ess Mana	gement						
Code	NBBA5602								
<b>Course Type</b>	DSC	L	Т	Р	Credit				
Pre- Requisite	Student must possess basic awareness regarding entrepreneurship.	4	0	0	4				
Course Objectives	To familiarize students with:Knowledgeneededtoworkin,manageorownabusiness.Variedaspectsofsmall-scale industriesandentrepreneurship.								
Course Outcon	nes								
C01	Understand the various entrepre entrepreneurial development program		skills f	unctions	as well as				
CO2	Describe the small-scale enterprise wi	th challe	nges and	opportuni	ties				
CO3	Analyse the role of financial institution	ns for ent	repreneu	rial devel	opment				
CO4	Evaluate the operations of small s assessment	scale en	terprise	and its	performance				

Module	Course Contents	Contact Hrs.	Mapped CO
	Module I:Introduction		
1	Entrepreneurs – Evolution of concept, Types ofentrepreneurs, traits of	15	1

	entrepreneur,managers,Entrapreneurs, Theories of Entrepreneurship, problems faced byentrepreneurs, Women Entrepreneurs, Rural Entrepreneurs, Role&ImportanceinIndian Economy.		
2	Module II: Small ScaleEnterpriseEstablishingsmallscaleenterprise:opportunitiesscanning, market,forsmallscaleenterprise,selectionofsiteandchoiceof technology.	15	2
3	ModuleIII:ProjectPlanningandInstitutionalArrangementsAnalysisforfinancialfeasibility,Projectreportpreparation.Institutionsforentrepreneurialdevelopment,stateincentives,roleoffinancialinstitutions.	15	3
4	Module IV: Management of SmallBusiness Small Business: Definitions, MSMED Act 2006, StrategicPlanning and its steps for smallbusiness, Incentives and subsidies available to small business, forms of ownership, Registration as SSI Operating the small-scale enterprises. Issues infinancial management, operations management, marketing management, organizational relations, and performance assessment.	15	4

- **1.**LallandSahai, Entrepreneurship, Excel Books, 2<sup>nd</sup> Edition.
- **2.**Couger C, Creativity and Innovation, IPP, 1999.
- **3.**KakkarD. N., Entrepreneurship Development, Wiley Dreamtech.
- 4.RaiA.K., Entrepreneurship Development, Vikas Publishing.

**5.**Sehgal and Chaturvedi, Entrepreneurship Development, UDH Publishing, 2013.

# **Online Resources**

**1.**eGyanKosh: Entrepreneurship and Small Business Management online available at https://egyankosh.ac.in/handle/123456789/56499

2.Swami Vivekanand Subharti University: online available at https://dde-ac.in/Books/M229.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01	3	1	2	1	2							2	3	2
CO2	3	3	3	3	3	1	2					3	3	2
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4				1	1					1			1	2

Program	Bachelor of Business Administration	on							
Year	Third	Sem	ester	Sixth					
Course Name	Rural Management	Rural Management							
Code	BBA5603								
<b>Course Type</b>	DSC	L	Т	Р	Credit				
Pre- Requisite	Student must possess basic knowledge regarding management and its relevance in rural areas.	4	0	0	4				
Course Objectives	To familiarize students with: The role of rural sector in the development of the country's economy in recent years. The rural market, consumers and marketing strategies for the rural sector. The working of Co-operative Credit Societies and various financial schemes for rural development.								
<b>Course Outcon</b>	nes								
CO1	To understand rural management, it remedies.	s scope	and the	rural prol	olems & their				
CO2	Identify the characteristics of rural consumers, their sources and structure of income. Understand the rural financial environment for rural development. Understanding the Credit policies, deposits schemes and various credit programmes for rural development.								
CO3	Analyzing various marketing strateg fertilizers and other rural products.	ies adopt	ted by ru	iral indus	try for seeds,				

<b>CO4</b>	Assessing	the	working	of	<b>Co-Operative</b>	Credit	societies.	Illustrate	some
04	successful o	co-og	perative of	rgar	nizations.				

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I : Introduction</b> Definition, Scope and Importance of Rural Management. Agriculture and Non-Agriculture sections of Economy. Rural Development problems and Remedies.	15	1
2	<b>Module II: Rural Consumer and Rural Finance</b> Consumption theory and Characteristics of Rural Consumers. Village Economy sources and structure of Income. Rural Financial Environment: Organization of rural Credit supply, Credit Planning and Implementation of Credit Programmers for Rural Development, Saving and Deposits. Mobilization in Rural India.	15	2
3	<b>Module III : Rural Marketing</b> Marketing: Meaning, principles and practice. Rural marketing for Seed, Fertilizers, Pesticides Machinery and other inputs of Rural Industry. Marketing Strategies for rural industry.	15	3
4	Module IV: Co-operative Management Co-operation: Meaning, Objectives and Scope. Development of Cooperatives in Rural Area: Co-operative Credit Societies& Cooperative Marketing. Some successful Co-operative organization.	15	4

1.Kashyap ,Pradeep., Raut, Siddhartha. And Biztantra ., Rural Marketing.

2. GopalSwamy, T.P., Rural Marketing, Vikas Publishing House, 2/e

**3.**Barkar, J.W., Agricultural Marketing, Oxford University Press, New York.

**4.** Mathur., Rural Marketing, Excel Books.

#### **Online Resources**

**1.** eGyanKosh: Rural Development- Planning and Management online available at https://egyankosh.ac.in/handle/123456789/32074

**2.**eGyanKosh: Rural Management Overview online available at https://egyankosh.ac.in/handle/123456789/10126

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	3	3	3	3	1	2					3	3	2
CO2	3	1	2	1	2							2	3	2

CO3	3	3	3	3	3	1	2				3	3	1
CO4	1	1	1	2	2	2	2	1	1	1	3	3	1

Program	<b>Bachelor of Business Administration</b>	n									
Year	Third	Sem	ester		Six						
Course Name	Business Ethics and Indian Value Sy	Business Ethics and Indian Value System									
Code	NDSE57103	IDSE57103									
<b>Course Type</b>	DSE	SE L T P Credit									
Pre- Requisite	Student must aware of basic concept of human values and ethics.	4	0	0	4						
Course Objectives	To familiarizestudents with: Theethicalissuesand dilemmaasfacedbythe managers in mostbusinessorganizations and theconceptsofCSR,ConsumerProtection, Success, Dharma, Karma, etc.										
Course Outcon	nes										
C01	Understand the relevance of ethics and	d values	in busines	SS.							
CO2	Describe and demonstrate the concept	t of corpo	orate gove	ernance							
CO3	Apply transformation and make use of	the stor	ies of bus	iness guru	IS						
C04	Evaluate the relationship between ethics, corporate excellence and corporate mission.										

Module	Course Contents	Contact Hrs.	Mappe d CO
1	Module I:IntroductionValues: Concept, typesand formation of values.Relationship betweenethics, values and behaviour, ValuesofIndian Managers. Ethics:development of ethics, ethicaldecision making and decision making process, relevanceofethics and values inbusiness.ManagementofEthics:Managementprocessandethics,managerialperformance,ethicalissues,ethosofVedanta	15	1
	inmanagement, Hierarchismasanorganizationalvalue.EthicalDilemma inbusiness, whistle blowing.		
2	Module II: Corporate Social Responsibility and ConsumerProtectionCorporateresponsibility ofbusinesstowardsemployees,consumers andcommunity.CorporateGovernance&Code ofCorporate Governance.Differentapproaches ofcorporategovernance, Consumerism. Unethical issues in sales, marketingand technology.	15	2
3	Module III: Understanding Progress &Results, ManagingTransformation andSuccess&Results, esults: Definitionandfunctionsof progress. Transformation:Need for transformation, processand challengesof transformation. Understanding Success:Definitionsof success, Principles for competitivesuccess, pre-requisitestocreateblueprintfor success. Successful stories of business Gurus.	15	3
4	Module IV: Ethical Philosophies Relationship between Ethics &CorporateExcellence, CorporateMissionStatement, Codeof Ethics, Organizational Culture, TQM. Gandhian Philosophy of Wealth Management, Philosophy of Trusteeship, Gandhiji's Seven Greatest Social Sins, Concept ofKnowledgemanagementand wisdom management.	15	4

- **1.** Chakraborty, S.K., Human values for Managers.
- **2.** Chakraborty, S.K., Ethics in Management: A Vedantic Perspective, OxfordUniversity Press.
- **3.** Gaur,R.R.,Sangal,R.andBagaria,G.P., AFoundationCourseinHumanValues and ProfessionalEthics,Excel Books Private Limited, New Delhi.

# **Online Resources**

**1.**eGyanKosh: Business Ethics and Human Values online available at https://egyankosh.ac.in/handle/123456789/82251

**2**. Pondicherry University: Business and Human Values online available at https://backup.pondiuni.edu.in/storage/dde/dde\_ug\_pg\_books/Business%20ethics.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01	3	3	3	3	3	1	2					3	3	1
CO2	3	1	2	1	2							2	2	1
CO3	3	3	3	3	3	1	2					3	3	1
CO4	1	1	1	2	2	2	2	1		1	1	3	3	1

Program	Bachelor of Business Administration	on									
Year	Third	Sem	ester	Sixth							
Course Name	Research Methodology										
Code	NDSE57104										
<b>Course Type</b>	DSE	SE L T P Credit									
Pre- Requisite	Student must have basic knowledge regarding research and different aspects of report writing.	4	0	0	4						
Course Objectives	To familiarize students with: Concept and relevance of marketing research. Marketing research process and report preparation.										
Course Outco	mes										
C01	UnderstandthebasicconceptofResea implementation in various busines			nodologya	and its						
CO2	Examining the impact of sampling collection.	and its t	echniqu	es and so	ources of data						
CO3	5 0	Analysing measurement scale and data processing. Applyandrelatedecisionstoformulateagood hypothesis.									
CO4	Assessingclearandmeaningfulunde characteristics.	rstandin	gof bus	sinessrep	orts and its						

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I:Introduction to Research and Research Design</b> Introduction of Research: Definition, aims and objectives of research, Applications of research, Marketing information system, Evaluation and control of research, Value of information in decision making, Steps in marketing research. Research Design: Formulating the research problem, Choice of research design, Types of research design and Sources of experimental errors.	15	1
2	<b>Module II: Sample and Sampling Design</b> Sample and Sampling Design: Some basic terms, Advantages and limitation of sampling, Sampling process, Types of sampling, Types of sample designs, Determining the sample size, Sampling distribution of themean, Testing of hypothesis	15	2
3	<b>Module III: Data Collection, Data Processing and Tabulation</b> Methods of data collection: Secondary data, Sources of secondary data, Primary data, Collection of primary data, Observation, Questionnaire, Designing of questionnaire, Interviewing. Data Processing and Tabulation: Editing, Coding, Problems in editing, Tabulation.	15	3
4	<b>Module IV: Data Analysis, Interpretation and Report Writing</b> Data Analysis: Measurement of central tendency, Dispersion, Univariate analysis, Bivariate analysis, Multidimensional analysis I, Multivariate analysis II, Factor analysis, cluster analysis, multidimensional analysis, conjoint analysis. Interpretation and Report Writing: Interpretation, Types of research reports, Guidelines for writing a report, report format, Evaluation of research report.	15	4

- **1.** Beri, G.C., Marketing Research, Tata McGraw Hill, 2003.
- 2. Gupta, S.L., Marketing Research, Excel Books, 2004.
- **3.** Aaker, Marketing Research, John Willey & Sons, 2001.
- 4. Tull& Hawkins, Marketing Research, Prentice Hall of India, 2000.

# **Online Resources**

1.	NPTEL:	Research	Methodology	online	available	at					
https://onlinecourses.nptel.ac.in/noc22_ge08/preview											
<b>2.</b> eGyanKosh: Research Methodology online available											
https://egyankosh.ac.in/handle/123456789/4812											

					C	Course	Articul	ation M	latrix					
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	1	2	1	2							2	2	1
CO2	3	3	3	3	3	1	2					3	3	1
CO3	1	1	1	2	2	2	2	1				3	3	1

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Program	Bachelor of Business Administratio	n					
Year	Third Semester Sixth						
Course Name	Digital Governance						
Code	NGE5711						
Course Type	Generic Elective	L	Т	Р	Credit		
Pre- Requisite	10+2 in any discipline	4	0	0	4		
Course Objectives	Generating human resources with th and leadership qualities for GovernanceProjects, by studyin itscharacteristics.To make aware stu the State through various sectors ands	Fo familiarise students about Generating human resources with the right skills, knowledge, and aptitude and leadership qualities for effective implementation of e- GovernanceProjects, by studying e-Governance models and tscharacteristics.To make aware students about scope of e-Governance in the State through various sectors andservices.					
Course Outcon	nes						
C01	Understand and critique the various re	oles attril	buted to g	governme	nt.		
CO2	Apply legal/human/Technological / system.	'Infrastru	ctural p	reparedne	ess in digital		
CO3	Describe about data mining and data v	warehous	ing.				
CO4	Evaluate the e-governance in Indian p	erspectiv	e through	n case stud	lies.		

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module 1 Overview of E-Governance and its Models:</b> Introduction to E-Governance: Needs of E-Governance, Issues in E-Governance applications and Digital Divide; Evolution of E-Governance, its scope and content; Present global trends of growth in E-Governance; Evolution in E- Governance and Maturity Models: Five Maturity Levels; Characteristics of Maturity Levels; Key areas; Towards Good Governance through E-Governance Models.	15	1
2	Module 2 E-Governance Infrastructure, Strategies: E-readiness: Digital System Infrastructure, Legal Infrastructural Preparedness, Institutional Infrastructural Preparedness, Human Infrastructural Preparedness, Technological Infrastructural Preparedness; Evolutionary Stages in E-Governance	15	2
3	Module 3 Applications of Data Mining in E- Governance: Introduction of Data warehousing and Data mining in E- Governance; National Data Warehouses: Census Data, Prices of Essential Commodities; Other areas for Data Warehousing and Data Mining: Agriculture, Rural Development, Health, Planning, Education, Commerce and Trade, Other Sectors	15	3
4	<ul> <li>Module 4 Case Studies of E-Governance in Indianperspective</li> <li>NICNET-Role of Nationwide Networking inE- Governance</li> <li>Smart Nagarpalika-Computerization ofUrban Local Bodies(Municipalities)</li> <li>Ekal SevaKendra</li> <li>Aadhar</li> <li>E-Suvidha</li> <li>Bhulekh</li> </ul>	15	4

- **1.** C.S.R. Prabhu, "E-Governance: Concepts and Case Studies", Prentice-Hall of India Private Limited,2004.
- **2.** N. Gopalsamy, "Information Technology & e-Governance", New AgePublication, First Edition, 2009.
- **3.** Backus,Michael,"e-GovernanceinDevelopingCountries",IICDResearchBrief,No. 1, March 2001.
- **4.** Subhash Bhatnagar, "Unlocking E-Government Potential: Concepts, CasesandPractices.

# **Online Resources**

**1.**eGyanKosh: Digital Governance online available at https://egyankosh.ac.in/bitstream/123456789/25880/1/Unit-1.pdf

**2.**NPTEL+: Digital Governance online available at learn.nptel.ac.in/shop/iit-workshops/completed/digital-transformation-and-it-it-infrastructure-landscape-o365-security-zero-trust-it-and-governance/

					C	ourse	Articul	ation M	latrix					
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
C01					1	3	2	3	1		2	2	2	1
CO2	1	1	3	1	2	3	2	3	1		1	2	3	2
CO3		3		2	2	2	1	3	1		1	2	3	2
CO4	2	2	2	1		3	2	3	1		2	1	2	2

Program	Bachelor of Business Administration						
Year	Third Semester Sixth						
Course Name	Event Management						
Code	NGE5712						
Course Type	Generic Elective	L	Т	Р	Credit		
Pre- Requisite	Student must have studied NBBA5303	4	0	0	4		
Course Objectives	To familiarizestudents with: The skills to plan and manageevents.						
Course Outco	omes						
CO1	Exhibit the capability to organizeaf	ormalev	ent.				
CO2	Planning and Organizing events. Ass	sessing	risk ma	nagement	in event.		
CO3	Analysing event marketing, Public r	elations	s and pr	omotional	l tools.		
CO4	Assessing Plans and preparespons event sponsor.	orship	proposa	lls, vent a	ssociates and		

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:IntroductionManagement: meaningand functions. Event Management: Concept, and Scope,Categoriesof Events:Personal/InformalEventsand Formal/OfficialEvents,Requirementof EventManager, Roles& ResponsibilitiesofEventManager indifferentevents;Specialevent topics.	15	1
2	Module II:Planning andOrganizing forEventsCharacteristicsofaGoodPlanner,SWOTAnalysis,Understandingtheclientneeds,identificationoftargetaudience;EventPlanningProcess,Conceptualization,Costing,Canvassing,Customization,andCarrying-out.SuccessFactors;OutsourcingStrategies,workingwithVendors,NegotiatingTactics,AccountabilityandResponsibility.Event Risk ManagementandITforEvent Management.	15	2
3	Module III Event Marketing Advertising, &PRNature&ProcessofMarketingBranding,Advertising;PublicityandPublicrelations.Typesofadvertising,merchandising,giveaways,competitions,promotions,websiteandtextmessaging.Mediatools-Mediainvitations,pressreleases,TVopportunities,radiointerviews.Promotionaltools-Flyers,Posters,Invitations,Website,newsletters, blogs, tweets.Posters.	15	3
4	ModuleIV:SponsorshipEventPartners,EventAssociate s,Event SponsorImportanceofSponsorship-for sponsor;Typeof Sponsorship;Makingsponsorship;database;Sponsorship Proposal;Waystoseek Sponsorship;Closingasponsorship;Researchon sponsorship avenues;convertingsponsorship into partnership.	15	4

- **1.** Conway,D.G.(2006).TheEventManager'sBible.Devon:Howto books Ltd.
- **2.** Goldblatt,J.(2005).SpecialEvents:EventLeadershipforaNew World. New Jersey: JohnWiley &Sons Inc.
- **3.** Hoyle,L.H.(2002).EventMarketing.NewJersey:JohnWiley&Sons Inc.

# **Online Resources**

**1.** eGyanKosh: Basics of Event Management online available at https://www.egyankosh.ac.in/handle/123456789/69654

**2.** NPTEL: Basics of Event Management online available at https://onlinecourses.swayam2.ac.in/nou20\_ge01/preview

					C	ourse A	rticula	tion Ma	trix					
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	2	2	1	1	2	2		2	2	3	2	3	3	2
CO2	3	2	1	2	1	1	2	2		1	2	1	2	3
CO3	2	2	1	1	1	1	1		2	2		1	2	2
CO4	1	2		2		2	1	2	2	1	3	2	3	3

Program	Bachelor of Business Administratio	n					
Year	Four Semester Seven						
Course Name	Banking and Insurance						
Code	NBBA5701			-			
Course Type	DSC	L	Т	Р	Credit		
Pre- Requisite	Student must aware of working of commercial banks and different forms of insurance available in market.	4	0	0	4		
Course Objectives	To familiarizestudents with: The relevantlegalbankingpr to manage the non-speculative Thecontemporarybankinginstrume insurance products including life, h contracts. Theworkingofinsurat ofmarkets, and underwritingof co regulatory environment.	risksof ents, trar iealth, pi nceindus	individu Isactions ropertya stry,its	als and and vari nd liabili r	businesses. ous types of ty insurance nanagement		
Course Outcon	nes						
CO1	Understand the basics of banking laws	s, key stat	utory pro	ovisions ar	nd policies		
CO2	Apply commercial banking and its ope	erations in	n India				

CO3	Analyse the regulatory framework and management of life insurance business
CO4	Evaluate general insurance organizations, marketing of general insurance and its forms

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:IndianFinancial SystemStructureofIndiaFinancialSystem,MajorissuesinIndianFinancialSystem,FinancialSectorreformsinIndia,RBI,MonetaryPolicy,CreditControl.	15	1
2	Module II:CommercialBankingCommercialBanking, Management of assets andliabilitiesofCommercialBanking,RegulatoryEnvironment for CommercialBanking in India, OperatingAspects of Commercial Banking.	15	2
3	Module III :LifeInsuranceOrganizationsLifeInsuranceOrganizations,Regulatoryframework,ManagementofLifeinsurancebusiness,NatureandtypesofLifeInsurancePolicies,OperatingAspectsofLifeInsuranceCompanies.	15	3
4	Module IV :General InsuranceOrganizations GeneralInsurance Organizations,RegulatoryFramework, ManagementofGeneralInsuranceBusiness,Natureandtype s of GeneralInsurance Policies,OperatingAspectsof General InsuranceCompanies.	15	4

- **1.** Sethi,Jyotsna.,andBhatia,Nishwan.,ElementsofBankingandInsurance,PHI Learning Pvt. Ltd.
- **2.** Jain, J.N. and Jain, R.K., Modern Banking and Insurance, Regal Publications.

# **Online Resources**

1.eGyanKosh:	Banking	and	Insurance	online	available	at					
https://egyankosh.ac.in/handle/123456789/8092											
<b>2.</b> eGyanKosh:	Banking	and	Insurance	online	available	at					
https://egyankosh.ac.in/handle/123456789/17014											

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	3	1	2	3	2	3	1		2	3	3	3	3	3
CO2	2	2	2	1		2		1	3	1	2	2	3	3
CO3	3	2	1	1	1	2			2	2	2	2	2	2

BBA Progr	BBA Program School of Management, BBD University, Lucknow							cknow						
CO4	3	2	2	3	I	2	1	2	2		2	2	3	3

Program	Bachelor of Business Administration											
Year	Four	Sem	ester	Seven								
Course Name	Marketing of Services											
Code	NDSE57105											
<b>Course Type</b>	DSE	DSE L T P Credit										
Pre- Requisite	Student must possess knowledge regarding NBBA5303 and different forms of service industry.4004											
Course Objectives												
Course Outcon	nes											
CO1	Understand the basic concept of services marketing											
CO2	Illustrate the marketing mix for services and impact of technology											
CO3	Analyse banking and tourism marketing	ng service	es									

CO4	Evaluate and formulate the marketing strategies for hotel and various other
C04	services

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: Introduction Basics ofService Marketing, Nature and Types of Services, Difference between Serviceand Goods, UniqueCharacteristics of Services,Importance ofServiceQualityand ServiceComponents, Frameworkfor Marketingof Service,ImprovingServices, Relationship Marketing. Environmentfor ServiceMarketing:MacroandMicroEnvironment, Understanding ServiceCustomer, model of Service, Consumer Behaviour. Market Segmentation and Selection: Service Marketing Segmentation, targeting and Positioning.	15	1
2	Module II: Service Marketing Mix and International MOS Service Marketing Mix: Need for Expanded Marketing Mix, PlanningforServiceOffer,Pricing,PromotionandDistributio nofServices, ManagementofPeople,Processand Physical Evidence,Matching Demand and Supply of Services, ServiceMarketing Triangle. InternationalMarketingof Services and GATT. The ServiceBased Business Plan. The Future of Marketing of Services. TechnologicalChanges and The Services.	15	2
3	Module III: Banking and Tourism Marketing BankMarketing: The Concept, Users of Banking Services, Stru cture of Bank Product, The Marketing Mix of Banking Services. Tourism Marketing: Introduction, Tourism Product , Salient Features of Tourism Product, Market Segmentation of Tourism, Formu lation of Marketing Mix for Tourism Industry.	15	3
4	Module IV : Marketing of Selected Services Marketing of Selected Services: Personal Care Service, Hospital Marketing, International Services, Education, Consultancy Services, Transportation Services and Communication Services. Hotel Marketing: The Concept, Hotel and Its Topology, Hotel Product, Market Segmentation of Hotel Industry, Formulation of Marketing Mix of Hotel Industry	15	4

- **1.** Donald, Cowell., Marketing of Service, Heinemann, London.
- 2. Lovelock, C.H., ServicesMarketing, PrenticeHall, London.

**3.** Jha, S.M., Services Marketing, HimalayaPublishing House, NewDelhi.

4. Akhtar, J., Managementof Tourism in India, Ashish Publishing House, New Delhi

# **Online Resources**

**1.**eGyanKosh: Marketing of Services online available at https://egyankosh.ac.in/handle/123456789/4612

2.Sri Chandrasekharendra Saraswathi Viswa Mahavidyalaya: Marketing of Services online available at

https://kanchiuniv.ac.in/coursematerials/T5MM1servicesmarketing.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	3	3	3	3	1	2		1	1		3	3	1
CO2	3	1	2	1	2					1		2	2	1
CO3	3	3	3	3	3	1	2					3	3	1
CO4	1	1	1	2	2	2	2	1				3	3	1

Program	<b>Bachelor of Business Administra</b>	ation											
Year	Four	Sem	ester	Seven									
Course	International Financial Management												
Name	International Financial Management												
Code	NDSE57106												
Course	DSE	L	Т	Р	Credit								
Туре	D3E	L	L	Г	creuit								
Pre-	Student must have studied	4	0	0	4								
Requisite	NBBA5503	Ŧ	U	U	Ŧ								
	To familiarizestudents with:												
	Internationalfinancialmanagement	and											
Course	internationaltrade.Foreignexchang		ctuation	s and	l political								
Objectives	riskthathaveabasicbearingonmanagement ofglobal investment												
	andfinancing decisions.Institution	5		,									
	instruments, trademodalities.Impa												

	markets, and firms to various international situations.
Course Out	comes
C01	Understandtheglobalisedandintegrated economic environment of international trade.
CO2	To examine the foreign exchange market and exchange rate determination and risk management in country.
CO3	To analyse the concept of International Working Capital Management and Export Import Financing.
CO4	To assess Project Appraisal in international context, multinational capital finance and International Capital Budgeting.

Module	Course Contents	Contac t Hrs.	Mappe d CO
1	Module I:International FinancialEnvironmentInternational economicenvironment:Issueand dimensions.Internationalfinancialflow:ComparativeCostAdvantageTheoryandBalanceofpaymentframework.IndianExperiencesinInternationalCapitalMarket.InstrumentsofSourcesofFinanceinInternationalFinancial Market:ADR,GDR, EURO BONDetc.	15	1
2	Module II: ForeignExchangeRiskManagementForeignexchangemarketsandinstruments.ExchangeratedeterminationandFactorsforecasting:Foreignexchangerisk,ManagementofRisk,CurrencyRiskManagement,CountryRiskManagement	15	2
3	ModuleIII:InternationalWorkingCapitalManagementandExport &Import FinancingInternationalWorkingCapitalManagement:Conceptandfinancingforeigntrade.Internationalfinancingsystemsandinstitutions.InternationalCashManagement,InternationalReceivablesandInventoryManagement.ExportFinancingandImportFinancing,ModesofPayment:DA/DP, L/C, and consignment basis.	15	3
4	Module IV: Multinational BusinessFinancingProject Appraisal: AnInternational Context. Multinationalbusinessfinance:trendstowardsinternationaloperations,changingOrganizationandstructureofmultinationalbusiness.Reasonforforeigninvestment:benefitsandrisks.Accountingtreatmentofforeignsubsidiaries.Internationalcapitalbudgeting:evolution,investmentopportunities,financingtheproject,	15	4

strategic tie-up mergers and takeovers.	

- **1.** ApteP.G.,InternationalFinancial Management,Tata McGraw Hill.
- 2. Somnath V.G., International Financial Management, I. K.International Pvt. Ltd.
- **3.** JainP.K., International Financial Management, Macmillan India Limited, 1<sup>St</sup>Edition.
- 4. CheolS.EunandBruceG.Resnick,InternationalFinancialManagement,Tata McGrawHill.

#### **Online Resources**

**1.** eGyanKosh: International Financial Management online available at https://www.egyankosh.ac.in/handle/123456789/4057

**2.** NPTEL: International Financial Management online available at https://archive.nptel.ac.in/courses/110/105/110105057/

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
C01	3	3	2	1	2							2	2	2
CO2	3	3	3	3	3	1	2					3	3	2
CO3	1	1	1	2	2	2	2	1				3	3	1
CO4			1			1				1			3	2

Program	Bachelor of Business Administration										
Year	Four Semester Seven										
Course	La come Terre Levre & Due etiles e										
Name	IncomeTax Law &Practices										
Code	NDSE57107										
Course	DSE	L	т	Р	Credit						
Туре	D3E	L	I	ſ	creuit						
Pre-	10+2 In Any Subject	3	1	0	4						
Requisite	10+2 III Ally Subject	3	1	U	4						

Course Objectives	To familiarizestudents with: Thefundamental concepts in incometax and the practical aspect of computing taxable income.
Course Outco	omes
CO1	Understand the importantterms of incometax. Concept of residential statusandthetypesofresidentslike individual, HUF, firmsand companies.
CO2	Calculatetheincome under theheads- Salary and different provisions in salary under Income Tax Act, 1961.
CO3	Calculatetheincome under theheads- Income from House Property, Business & Profession and different provisions in this head under Income Tax Act, 1961.
CO4	Calculate the income under the heads- Income from capital gains and other sources. And identification of deductions available under different sections. As well as determination of the amount of income on which tax has to be calculated.

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:Introduction to IncomeTax andResidential statusDefinitionofimportant termsusedinIncomeTax,AgriculturalIncome, GrossTotalIncome, TotalIncome, Assesses, Assessment year,Previousyear.Residentialstatus&TaxVear,Previousyear.Residentialstatus&Taxliability. Utility.TypesofResidents:Individual,HUF, Firm &Other 	15	1
2	Module II: Income from SalaryIncomefromsalary,meaningofsalary,allowances,perquisites,valuationofperquisites,profitinlieuof salary,deductionsu/s16(i& ii),provident fund and classification of provident fund,taxable income from salary.	15	2
3	Module III: IncomefromHouseProperty, Business & ProfessionIncomefromhouseproperty:rulesregardingcomputingtaxableincomefromhouseproperty,annualvalue,deductionu/s24andcalculationofincomefromhouseprobusinessandprofession:expensesexpresslyallowed,expensesexpresslydisallowedexpensesundercertaincircumstances,determinationbusiness andprofession.	15	3
4	ModuleIV:IncomefromCapitalgainsandothersourcesIncome from capital gains:meaning, kindsof capitalassessed, meaningof transfer, exempted capitalgains, calculationofcapital	15	4

Sources:Provisions regardingdividendand	
interestandinterestonsecurities, determination of incom	
e fromother	
sources.Assessmentofindividual,clubbingofincome,seto	
ff and	
carryforwardoflosses,deductionfromgrosstotalincome(	
u/s80C-80U), determination oftaxable income.	

- **1.** Ahuja & Gupta., SystematicApproach toIncomeTax.
- **2.** Agarwal, B. K., AyakarVidhanAvamLekhe.
- **3.** Agarwal, B. K., IncomeTax Lawand Practice.
- **4.** Chandra, Girish., IncomeTax.

### **Online Resources**

**1.** eGyanKosh: Income Tax Law and Practice online available at https://egyankosh.ac.in/handle/123456789/66965

**2.** SWAYAM: Direct Tax Law and Practices online available at https://onlinecourses.swayam2.ac.in/cec21\_cm02/preview

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	3		1		1	3	1	2	3		1	2	1	1
CO2	2	2		2		3			2		1	2	2	2
CO3	3	3	2		1	2	2	2	2	2	1	1	3	2
CO4	2	2	2	2	2	2	2	2	1		2	2	2	3

Program	Bachelor of BusinessAdministration						
Year	Four	Sem	ester	Seven			
Course Name	Indian Economy						
Code	NDSE57108						
<b>Course Type</b>	DSE	L	Т	Р	Credit		
Pre- Requisite	Students were familiar with basic concept of Indian Economy at 10 + 2 level.	4	0	0	4		

	To familiarizestudents with:				
Course Objectives	Constituentsectorsthatdefine theIndianEconomyandenablelearnerstoexaminetheroleand contribution of different sections oftheeconomyineconomicdevelopment ofIndia.The course also aimstoenable the learnersto examinethe role and impact ofplanning process on economic development of India.				
Course Outco	mes				
CO1	Understandingthemagnitude,size,anddimensions ofIndianeconomyand tostudyeffectof privatization and liberalization onIndian economy.				
CO2	Evaluating the roleof populationasaneconomic resource.				
CO3	Analyzecontributionofindustrialand service sector inIndian economy.				
CO4	Assessing the recent trends in economic planningofIndiaaswellasrole andfunctionsof central bankand commercial bank.				

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:IntroductionOverview ofIndian Economy:Major featuresand problems.Role of public and private sector in Indian Economy;Functionsandpublicsector;disinvestment;Privatization-itsimportanceinIndianEconomy.Globalization,Liberalizationanditsimpacton Indian Economy.	15	1
2	ModuleII:DemographyandIndianEconomyConceptofover,underandoptimumpopulation,Populationexplosionandtrendsinpopulationgrowth,DemographicaspectsofIndianpopulation:Literacy,GenderandQualityofmanpower,Demographicdividendandnewtrendsinpopulationmanagement,Technologyandpopulationgrowth.Needpopulationgrowth.Needtooptimizepopulationgrowth.Needtooptimizepopulationgrowth.Needtooptimize	15	2
3	ModuleIII:Industrial EconomyandService SectorofIndiaIndustrialScenarioinIndia,FeaturesandProblemsofIndustrialDevelopmentinIndia,CoreindustriesandtheirroleinIndianeconomy,Industrialpoliciesandstatementsandtheirimpactonindustrialdevelopment,IndustrialFinance,Liberalization and Indian industries.An overviewof ServiceSectorinIndia-TransportandCommunication,IT,Tourism(Growth,Performance,Marketsize and exports)-Power Policy and PowerDevelopment.	15	3
4	ModuleIV:PlanningProcessinIndia:TrendsandFeaturesPlanningprocessand features of Economic planning inIndia,JourneyfromPlanningCommissiontoNITIAayog,BudgetingProcessinIndia. Emerging Trends	15	4

- **1.** Acharya, S., & Mohan, R.(2010). India's Economy: Performanceand Challenges. New Delhi:OUP India.
- 2. Datt, G., &Sundharam, A. (2017). IndianEconomy. New Delhi: SultanChand Publishing.
- **3.** Puri, V. K., & Mishra, S. K. (2018). IndianEconomy. Mumbai: Himalayan Publishing House.

#### **Online Resources**

1.eGyanKosh:IndianEconomyonlineavailableathttps://egyankosh.ac.in/handle/123456789/84827

2. NPTEL: Indian Economy online available at https://nptel.ac.in/courses/109104184

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	2			2	2	1	1		2	1	3	3	1	2
CO2	2	1	1	2		1		1	1	1		1	2	2
CO3	2	1			1		1	1	2	2	1	1	2	2
CO4	2	2		1		2	1	2	1		2	2	3	3

Program	Bachelor of Business Administration						
Year	Four	Sem	ester	Seven			
Course Name	System Analysis and Designing						
Code	NGE5713						
Course Type	Generic Elective	L	Т	Р	Credit		
Pre-	10+2 in any subject	4	0	0	4		

Requisite							
Course Objectives	To familiarizestudents with: System analysis and design skill in information management. To provide the students with the skills to identify business problems which may be solved by technology-based solutions and develop design which form the basis for implementing systems as well as a strong foundation in systems analysis and design concepts, methodologies, techniques and tools. This also include waterfall model (system development life cycle), system analysis and Design Technique (Process Modelling (DFDs), Logical Modelling (decision tree, decision table, structured English).						
Course Outco	omes						
C01	Understanding the different phases	of syste	ms deve	lopment	life cycle.		
CO2	Applying the different fact-finding design.	g techni	ques in	system	analysis and		
CO3	Examine the system design and forr	n desigr	ning.				
CO4	Assessing the system testing implementation and maintenance o				0		

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I Overview of Systems Concepts Introduction to System Concept: Characteristics of the system, Elements of a System, Types of Systems, Physical and Abstract System, Open and Closed System, Formal and Informal System; Types of Information System, Needs of Information Systems, Qualities of Information System; Software Development Life Cycle (SDLC); Role and Attributes of System Analyst.	15	1
2	Module II System Analysis Fact Finding Technique (Information gathering tools): Review of Literature, On-Site observation, Interviews and Questionnaires; The Tools of Structured Analysis: Data Flow Diagram, Components of a DFD, Zero Level DFD, DFD Transformation and Decomposition, Context Diagram, Leveling a DFD; Data Dictionary, Structured English, Decision Tree, Decision Table, Feasibility Study: Economic Feasibility (Cost & Benefit Analysis), Organizational Feasibility, Technical Feasibility, Behavioral Feasibility study, Steps in Feasibility study.	15	2
3	Module III System DesignProcess of Design: Logical and Physical Design, StructuredDesign, Functional Decomposition. Form Design,Classification of Forms, Requirement of Form Design, InputDesign, Output Design.	15	3
4	Module IV System Testing And Quality Assurance	15	4

System Testing, Types of System Tests, Quality Assurance,	
Quality factors specifications, Levels of Quality Assurance.	
Audit Trail; Software Maintenance. Hardware and Software	
Selection Procedure.	

**1.** System Analysis and Design Methods, Whitten, Bentaly and Barlow, Galgotia Publication.

2. System Analysis and Design Elias M. Award, Galgotia Publication

**3.** Modern System Analysis and Design, Jeffrey A. Hofer Joey F. George Joseph S. Valacich Addison Weseley.

#### **Online Resources**

NPTEL: System Analysis and Design online available at https://nptel.ac.in/courses/106108102
 eGyanKosh: System Analysis and Design online available at https://egyankosh.ac.in/handle/123456789/952

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	1	1		2	1		1	3	2	2	1	2	3	3
CO2	1	2	1	2	1		1	3	2	2		2	3	2
CO3	1	1		2	1	1	1	3	2	2		2	2	2
CO4	1	1		2	1		1	3	2	2		2	3	2

Program	Bachelor of BusinessAdministration							
Year	Four	Semo	ester	Seven				
Course	Creativity and Innovation	weativity and Innersation						
Name	Creativity and Innovation							
Code	NGE5714							
<b>Course Type</b>	Generic Elective	L	Т	Р	Credit			
Pre-	10, 2 in any subject	Λ	0	0	Α			
Requisite	10+2 in any subject	4	0	0	4			

Course Objectives	To familiarizestudents with: Approaches used by managers and organizations forcreating and sustaining highlevels of innovation.							
Course Outcomes								
C01	Analyze thecreative thoughts of renowned personalities in the past and its contribution towards the successand shortcomings of business mode.							
CO2	Generate Innovative idea for business and defend/ justify the same.							
CO3	InterprettheBusinessCompetenceachievedby variousorganisationsbyusingthe Innovative Business Model.							
CO4	Assessing the significance of Innovative Leadership.							

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I:IntroductionMeaning&ConceptofCreativityCreativityProcess; Nature & CharacteristicsofCharacteristicsofPersons;FactorsaffectingCreativity;RecognizingAvoidingMentalBlocks;Preferences;RiskTaking;CreativityStyles;CreativeThinkingTools;InnovationvsCreativity;TypesofInnovations:Incremental &Radical.	15	1
2	Module II:Idea Generation &Creativity inProblemSolvingIdeation;PatternBreakingStrategies;Mindstimulation:games,brain-twisters andpuzzles;Idea-collection processes:Brainstorming/Brain-writing,SCAMPERmethods,Metaphoricthinking,Outrageousthinking,Mappingthinking,Outrageousthinking,Mappingthinkinginal(8D)ApproachtoSystematicInventiveThinking:TRIZTRIZmethodology.	15	2
3	<b>Module III: Innovation</b> InventionandDiscovery- ProcessandTypology;Methodsand Techniques;Arenasof Innovative Competence;Categoriesof Innovation: Product, Process,and Service Finance (Venture Capital, AngelInvestors),Offerings,Delivery. Evaluationof Effectivenessof Innovation.	15	3
4	Module IV Setting the Right EcosystemforInnovationThe Essence of RightEcosystem;Dimensionsof theEcosystemforInnovation;IntrinsicMotivation&ExtrinsicMotivationLeadershipStylesfosteringInnovation;OrganisationalAlignment;CreatingSelf-SustainingCultureofInnovation;Intrinsic	15	4

- **1.** Harvard BusinessEssentials. (2003). Managing Creativity and Innovation. Boston: Harvard Business School Publishing.
- **2.** Prather, C.(2010). TheManager'sGuidetoFosteringInnovation and Creativity in Teams. New York: McGraw-HillEducation.

### **Online Resources**

**1.** eGyanKosh: Creativity and Innovation online available at https://egyankosh.ac.in//handle/123456789/56543

**2.**NIOS: Creativity and Innovation online available at https://nios.ac.in/media/documents/249\_Enterpreneurship/English\_pdf/249\_Enterpreneurship\_Le sson\_4.pdf

	Course Articulation Matrix													
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	1	1	2	3	2		2		2	3	3	3	3	3
CO2	2		2	2		1	1	1	2	1		1	2	3
CO3	1	2	1	3	1		1		2	2	1	1	2	2
CO4	1	2		3		2	1	2	2		2	2	3	3

#### Program

#### Bachelor in Business Administration

Year	Four	Semest	er	Eight						
Course Name	Brand Management	Brand Management								
Code	NBBA5801									
Course Type	DSC	L	Т	Р	Credit					
Pre- Requisite	10+2 in any subject         4         0         0									
Course Objectives	To familiarizestudentswith: To developanunderstandingofthe brand concept. Framework for managing brand equity and distinguishing differentwaystoleverage and measurebrand equity.Variables that drivethe success of brands									
Course Outco	mes									
C01	Understand the elements of brand , br	and imag	e and din	nensions						
CO2	Apply brand strategy in Indian and Glo	obal marl	kets							
CO3	Analyse the various elements of brand	building	through	communi	cation					
CO4	Evaluate and provide comprehens performance	sive frar	nework	for meas	suring brand					

Module	Course Contents	Contact Hrs.	Mappe d CO
1	Module I :BrandConceptBrandconcept:NatureandImportanceofBrand,Typesofbrands,StrategicBrandManagementProcess,BrandIdentityperspectives,BrandidentityprismandIdentitylevels.ConceptsandMeasuresofBrandLoyaltyBrandLoyaltystrategies:product,line,rangeandumbrellabranding.BrandImage Dimensions.	15	1
2	<b>Module II:BrandStrategies</b> StrategicBrand Management process, Building a strongbrand, Brand positioning, Establishing Brand values, Brand vision, Brand Elements Branding forGlobalMarkets, Competing with foreign brands.	15	2
3	ModuleIII:BrandCommunicationsBrandimageBuilding,BrandLoyaltyprogrammes,BrandPromotionMethods,RoleofBrandambassadors, On lineBrandPromotions.	15	3
4	Module IV: BrandPerformanceMeasuring Brand Performance,Brand Equity Management,GlobalBrandingstrategies,BrandAudit,BrandEquityMeasurement,BrandLeverage,RoleofBrandingchallenges& opportunities.	15	4

**1.** Brand Management, Harish V Verma, 2/e,ExcelBook

**2.** BestPracticeCasesinBranding:LessonsfromtheWorld'sStrongestBrands,by Kevin Keller, PrenticeHall

# **Online Resources**

1.eGyanKosh:	Brand	Management	online	available	at
https://egyankosh	.ac.in/bitstream	/123456789/90627/1,	/Unit-11.pdf		
2.eGyanKosh:	Brand	Management	online	available	at
https://egyankosh	.ac.in/handle/12	23456789/70032			

	Course Articulation Matrix													
PO- PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	2	2	2	2						2		2	2	2
CO2	2	2	2	3						2		2	3	2
CO3	2	2	3	2	2					2		2	3	2
CO4	2	3	2	2	3					3		2	3	2

# Program

Year	Four	Sem	ester	Eight					
Course Name	Integrated Marketing Communicati	on							
Code	NDSE57109								
Course Type	DSE	L	Т	Р	Credit				
Pre- Requisite	10+2 in any subject         4         0         0         4								
Course Objectives	Knowledge, understanding and skills among the student. Understand instillingthembasic ideasaboutIMCand Marketing Communication Apply an overalladvertising andpromotional p								
Course Outcon	nes								
C01	Understand the basic principles of marketing communication	plannin	g and e	xecution	in integrated				
CO2	Apply advertising approaches and kno	wledge i	n the field	d of marke	eting				
CO3	Demonstrate a managerial perspectiv content	e in adve	ertising a	ppeal and	l copy writing				
CO4	Evaluate the role of E commerce practical implications in marketing fie		eting cor	nmunicati	on and their				

Module	Course Contents	Contact Hrs.	Mappe d CO
1	Module I :Introduction Integrated Marketing Communication (IMC): concepts and process, IMCpromotion Mix, Advertising-Meaning, objectives its role and functions, Classification of advertising, economic,social and ethical issues in advertising, DAGMARapproach, STP strategies in advertising, AdvertisingAgencies.	15	1
2	<b>Module II :Advertising Process</b> Process in Advertising: Consumer and mental process inbuying, AIDAmodel, Hierarchyof effects model,Information processing model, Advertising Budget– Top down and Build up approach, methods of advertising –Affordable method, arbitrary allocation method, percentageof sales method, competitive parity method, Objective and Task method.	15	2
3	Module III: Advertising Creativity and Appeals Advertising Creativity: Meaning of creativity, Creativestrategy, Creativetactics.Advertising Appeals, USP theory of creativity, Copywriting: Meaning and Definition of Copywriting, The Copywriter, Copywriting for Print, Copywriting guidelines, Radio Copywriting, TVCopywriting, Writing for the Web, Tips for writing good web content.	15	3
4	Module IV:Media Planning Media Planning and Strategy: Media Types and their characteristics; Setting Media objectives; Steps involved in media planning, evaluation of media, media scheduling	15	4

strate	, Evaluation of advertising effectiveness- need and	
purpo	ofevaluation, pre-testing and post testing techniques,	
Adver	sing research,decision areasin international	
adver	ing. Role of E-Commerce in Marketing Communication,	
Corpo	teCommunication.	

**1.** GeorgeE Belch & Michael A Belch: Advertising and promotion-An integratedMarketing Communication Perspective-McGrawHillEducation.

**2.**Chunawala&Sethia:Foundations of Advertising Theory & Practice; HimalayaPublishing House.

**3.** Copley Paul:Marketing Communications Management Concepts & theories, Cases and Practices; Butterworth Heinemann Publication.

#### **Online Resources**

**1.**eGyanKosh: Integrated Marketing Communication online available at https://egyankosh.ac.in/handle/123456789/57047 **2.**eGyanKosh: Integrated Marketing Communication online available at Inhttps://egyankosh.ac.in/handle/123456789/71193

	Course Articulation Matrix														
PO- PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2	
CO1	2	2	1	1	1							1	2	2	
CO2		2		2	2					2		2	2	2	
CO3	2	2	3	2	2					2		2	3	2	
CO4	2	2	2	2	2					2		2	2	2	

Program	Bachelor of Business Administration	n										
Year	Four	Sem	ester	Eight								
Course	Auditing	Auditing										
Name	5											
Code	NDSE57110											
<b>Course Type</b>	DSE L T P Credit											
Pre-	10+2 in any subject	4	0	0	1							
Requisite	10+2 in any subject         4         0         0         4											
Course Objectives	To familiarize students with: The process of auditing. The role of an auditor and auditor's report.											
<b>Course Outcom</b>	mes											
C01	Understand the concept process and ir	nportanc	e of audi	ting								
CO2	Illustrate and detect the frauds associa	ated with	the docu	ments								
CO3	Analyse the importance of auditor											
CO4	Evaluate the importance of special aud	lit in diffe	erent forr	ns of comp	banies							

Module	Course Contents	Contact Hrs.	Mappe d CO
1	Module I: IntroductionBasicConceptsofAuditing, DistinctionbetweenInvestigationandAuditing,ClassificationofAudits,DifferencebetweenGovernmentAuditandCommercialAudit,AdvantagesofAudit,LimitationsofAuditAuditAuditAuditAuditAuditAuditAudit	15	1
2	<b>Module II: Detection and Prevention of Fraud</b> Types of Errors, Location ofErrors, Detection and prevention of Fraud, Auditors position as regards to Frauds anderrors.	15	2
3	<b>Module III: Audit of Limited Companies</b> Audit of Limited Companies: Company Auditor, Appointment, Powers, Duties and Liabilities. Auditor's Report and Audit Certificate.	15	3
4	Module IV: Special Audit Special Audit: Audit of Banking Companies, Audit of Insurance Companies, Audits of Educational Institutions, Audit of Cooperative Societies, Efficiency Audit, Social Audit etc. Recent trends in Auditing: Nature and Significance of Cost Audit, Tax Audit, Management Audit.		4

**1.**BasuB.K.,An insight with Auditing.

**2.** Gupta Kamal, Contemporary Auditing.

# **Online Resources**

1. eGyanKosh: Auditing online available at https://egyankosh.ac.in/handle/123456789/14357

2. eGyanKosh: Elements of Auditing online available at egyankosh.ac.in/handle/123456789/5030

	Course Articulation Matrix														
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2	
CO1	3	1		3	2	3	1		2	3	3	3	3	3	
CO2	2	2	2	1		2		1	3	1	2	2	3	3	
CO3	3	2		1	1	2			2	2	2	2	2	2	
CO4	3	2	2	3		2	1	2	2		2	2	3	3	

Program	Bachelor of Business Administratio	n										
Year	Four	Sem	ester	Eight								
Course Name	Industrial Relations and Labour Laws											
Code	NDSE57111											
<b>Course Type</b>	DSE	L	Т	Р	Credit							
Pre- Requisite	10+2 in any subject	4	0	0	4							
Course Objectives	To familiarizestudents with: The legalrelationshipbetweenanemployed person, employersandthe government,most commonly through a contractof employment. The major Actsandregulationspertainingto employment practices inIndia.The analysisandinterpretationof therole of various labourlaws.											
Course Outco	mes											
CO1	Understand the labour laws in the rig the provisions of the constitutions of I		ective wi	th a specia	al reference to							
CO2	Apply legal principles governing the e and collective level	employm	ent relati	onship at	the individual							
CO3	Analyse and interpret decisions of labor courts	our boar	ds, grieva	nces arbit	rators and the							
CO4	Evaluate the factual contexts in which	legal iss	ues arise	and their r	residents							

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I : Industrial Relations</b> Background of Industrial Relations – Definition, scope, objectives, factors affecting IR, participants of IR, importance of IR. Approaches to Industrial relations, system of IR in India., code of wages	15	1
2	<b>Module II : Participative Management</b> Participative Management: Structure - Scope - Collective Bargaining , Works Committee - Joint Management Councils - Pre- Requisite for successful participation - Role of Government in Collective Bargaining.	15	2
3	<ul> <li>Module III Labour welfare Legislations</li> <li>The Factories Act 1948 : Definition, Scope, approval of licensing and registration of factories, the inspection staff, health safety, welfare, working-hours of adults, employment of women and young persons, leave with wages, penalties and procedure.</li> <li>The Payment of Wages Act, 1936: Object, definition, application of the Payment of wage act 1936, deductions, maintenance of registers and authorities, claims.</li> <li>The Workmen Compensation Act 1923: Object, definition, employer's liabilities for compensation, amount of compensation, appeals. The Trade Union Act, 1926: Object, definitions, registration, right and liabilities of office bearers, change of name, amalgamation, discussion and returns.</li> </ul>	15	3
4	Module IV: Industrial Unrest	15	4

**1.** Mamoria C.B, Industrial Relation, Himalaya Publication.

2.Sinha ., Industrial Relations, Trade Unions and Labour Legislation ,Pearson Ed.

**3.** Srivastava, S.C., (2000), Industrial Relations and Labour Laws ,Vikas, 4th Ed.

4. Singh B.D. ,Industrial Relations &Labour Laws, Excel, 1st Ed.

**5.**Kogent ., Industrial Relations&Labour Laws ,Wiley Dreamtech.

### **Online Resources**

**1.**eGyanKosh: Industrial Relations and Labour Laws online available at https://egyankosh.ac.in/handle/123456789/6912

**2.**Dr.BabaSaheb Ambedkar Open University: Industrial Relations and Labour Laws online available at https://baou.edu.in/assets/pdf/PGDHR\_201\_slm.pdf

	Course Articulation Matrix														
PO- PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2	
CO1						3	2		2	1		2	2	3	
CO2	2		2		3	3	2		2	1		1	2	2	
CO3	2				3	3	2		1	1		2	3	2	
CO4					3	2	1		1	1		2	2	2	

Program	Bachelor of Business Administratio	n											
Year	Four	Sem	ester	Eight									
Course Name	Goods & Services Tax												
Code	NDSE57112												
<b>Course Type</b>	DSE L T P Credit												
Pre- Requisite	10+2 in any subject <b>4 0 0 4</b>												
Course Objectives	The course aims to provide understanding about salient features of GST law and implications of its various provisions for different classes of suppliers. It also aims to provide an understanding of compliances and procedures laid down in GST law and to provide the understanding about significant provisions of the customs law.												
<b>Course Outcon</b>	mes												
C01	Understand the concept, need, and ut analyse the taxable event, i.e., supply u	•		kes and u	nderstand and								
CO2	Analyse the provisions relating to levy	of GST											
CO3	Identify exemptions for different type various provisions of input tax credit	es of good	ds and se	rvices and	d examine the								
CO4	Analyze provisions regarding penaltie return online. Understand the signification of the sign												

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I: Basic Concepts</b> Concept and features of Indirect Taxes, Difference between Direct and Indirect Taxes, Concept of GST, Relevant Definitions under GST law, Constitutional aspects of GST. GST Council: Constitution, Structure and functioning.	15	1
2	Module II: Concept of supply and Levy of GST Concept of supply including composite and mixed supply, Place, Time and Value of taxable supply, Significance of consideration. Basis of Charge of GST, Inter,State Supply, Intra,state supply, GST rates notified for supply of various goods and services, Reverse charge mechanism, Composition levy, Exemptions from GST, Power to grant exemptions, Exempted goods under exemption notifications, Exempted services under exemption notifications, Input tax credit.	15	2
3	Module III : Procedures under GST Registration under GST law, Tax invoice credit and debit notes, Different GST returns, Electronic liability Ledger, Electronic credit Ledger, Electronic cash ledger, Different assessment under GST, Interest applicable under GST (Period), Penalty under GST, Various provisions regarding e,way bill in GST, Mechanism of Tax Deducted at Source (TDS) and tax collected at source (TCS), Audit under GST.	15	3
4	<b>Module IV: Customs Law Custom Law:</b> Concepts; Territorial waters; High seas; Levy of customs duty, Types of custom duties; Valuation; Baggage rules & exemptions.	15	4

**1.** Singhania, V. K., & Singhania, M. (2020). Student's Guide to Income Tax Including GST. New Delhi: Taxmann Publication.

**2.** Singhania, V. K., &Singhania, K. (2020). Direct Taxes: Law & Practice. New Delhi: Taxmann Publication.

**3.** Ahuja, G., & Gupta, R. (2020). Direct Taxes Ready Reckoner. New Delhi: Wolters Kluwer India Private Limited.

**4.** The ICAI Study Material for Final Course Group,II, Paper,8: Indirect Tax Laws [Module 1, 2, 3 and 4]

### **Online Resources**

**1.**eGyanKosh: Goods & Services Tax online available at egyankosh.ac.in/handle/123456789/60517**2.**eGyanKosh:Goods& ServicesTaxonlineavailableathttps://egyankosh.ac.in/bitstream/123456789/60519/1/Unit%202%20Concept%20of%20supply.pdf

	Course Articulation Matrix														
PO-PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2	
CO1	3	1	1	1	1	3	1		3	2	1	2	1	1	
CO2	2	2		2		3	2		2	1	1	2	2	2	
CO3	3	3	2	1	1	3	2	2	2	2	1	1	1	1	
CO4	2	2	2	2	2	2	2	2	1	1	2	2	2	3	

Program	Bachelor of Business Administration										
Year	Four	Sem	ester	Eight							
Course Name	Data Communication and Networks										
Code	NGE5715										
Course Type	Generic Elective	Т	Р	Credit							
Pre- Requisite	10+2 in any subject	4	0	0	4						
Course Objectives	To Familiarize students with: To study the different aspects of data communication service integrated over the IP networks, focusing on protocol design, implementation and performance issues. To debate the current trends and leading research in the computer networking area										
<b>Course Outco</b>	omes										
CO1	Understand concepts data communication and signal transmission										
CO2	Different networking elements and protocols in each layer of references models gain the knowledge of network deployment.										
CO3	Select the transport protocol appropr	iate for a	given ap	plication.							
CO4	To assess Transport Layer and User D	efined La	iyer.								

Module	Course Contents	Contact Hrs.	Mapped CO
1	Module I: Data Communication and Network Models: Data and Signals: Analog and Digital, Transmission Digital Signals, Noisy and Noiseless channel, Bandwidth and Throughput, Attenuation and Noise; Digital and Analog Transmission: Transmission modes, PCM, DM, AM, FM, PM; Multiplexing and Spread Spectrum; Guided and Unguided Media; Switching; Modem; ISDN and PSTN; Introduction to Computer Network: Introduction, Application of Network, Types of Network, Network Protocols and Standards, Switched and Broadcast Network; Topology; References Models: OSI Model, TCP/IP Protocol Suite, Example of Networks.	15	1
2	Module II: Data Link Layer and Multiple Access: Basic Function of Data Link Layer: Fixed and variable size Framing, Flow and Error control, Redundancy, Block Coding, Noisy and Noiseless Channel, HDLC; Multiple Access: ALOHA, CSMA/CD, CSMA/CA, Polling, FDMA, TDMA, CDMA; Wired and Wireless LAN's: IEEE Standards, Standard-Ethernet, Gigabit Ethernet, IEEE 802.11; Intermediary Network Devices; Frame Relay and ATM; Categories of Satellites, SONET/SDH.	15	2
3	Module III: Network Layer: Basic Function of Network Layer; Logical Addressing: IPv4, IPv6; Address Mapping: ARP, RARP, BOOTP, DHCP; Routing	15	3

	Protocols: Delivery, Forwarding Techniques, Routing Table, Distance Vector Routing, Link State Routing, Path Vector Routing, Multicast Routing, Flooding, Hierarchical Routing; Internetworking: Tunneling, Fragmentation, OSPF, BGP, Mobile IP; Congestion Control: Data Traffic, Network Performance, Congestion Control Mechanism.		
4	<b>Module IV: Transport Layer and User Defined Layer:</b> Basic Function of Transport Layer; Process-to-Process Delivery: TCP, UDP; QoS; Basic Function of Presentation and Session Layer; Application Layer: Namespace, Domain Namespace, Distribution of Namespace, Resolution, DDNS, TELNET, EMail, SMTP, SNMP, POP, IMAP, FTP, WWW and HTTP; Basic Terminology of Cryptography; Security in Internet: IPSec, PGP Algorithms, Packet-filter and Proxy Firewall.	15	4

Andrew S Tanenbaum, David. J. Wetherall, "Computer Networks", Pearson Education, 5th Edition
 Behrouz A. Forouzan, "Data Communications and Networking", Tata McGraw-Hill, Fourth Edition
 Ying-Dar Lin, Ren-Hung Hwang, Fred Baker, "Computer Networks: An Open Source Approach", McGraw Hill Publisher, 2011

**4.** Dayanand Ambawade, Dr. Deven shah, Prof. Mahendra Mehra, "Advance Computer Network", Wiley India.

5. Todd Lammle, "CCNA Intro – Study Guide", Sybex.

# **Online Resources**

**1.**eGyanKosh: Data Communication and Networks online available at https://egyankosh.ac.in/handle/123456789/1005

**2.**NCERT: Data Communication and Networks online available at https://ncert.nic.in/textbook/pdf/lecs111.pdf

	Course Articulation Matrix													
PO- PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PS01	PSO2
CO1		1				2		3				2	2	2
CO2		1	1			2		3				2	2	1
CO3						1		3				2	1	1
CO4						1		3				2	1	1

Program	Bachelor of Business Administration											
Year	Four	Sem	ester	Eight								
Course Name	People Management											
Code	NGE5716	NGE5716										
Course Type	Generic Elective	L	Т	Р	Credit							
Pre- Requisite	10+2 in any subject	4	0	0	4							
Course Objectives	To Familiarize students with: The concepts of Motivation, leadership and team building for a better understanding of people and their management at work.											
Course Outco	omes											
CO1	Remember and understand the concept of people management and its relevance in organizations.											
CO2	Understand and analyse the applicability of People First Strategy in an Organisation.											
CO3	Demonstrate team building work setting.	skills	and le	eadership	qualities in							
CO4	Understand and apply team build organization.	ding and	d conflic	t resolut	tion skills in							

Module	Course Contents	Contact Hrs.	Mapped CO
1	<b>Module I:Managing and Evaluating Oneself:</b> Mind Management, Time Management, Tackling Time Robbers, Planning workload, Active Listening, Decision Making - steps, Managing your Manager, Evaluating and building a personal development plan for oneself.	15	1
2	Module II: Managing and Motivating Others Basics of People Management and its significance, Difference between People Management and Human Resource Management; impact of individual and Organisational factors on people management, Motivating Others - Employee First Strategy: Employee First Customer Second. Developing Intrinsic Motivation amongst People - People First Strategy: Emerging cases.	15	2
3	Module III: Building Team and Peer Networks Team Building Process, Managing Diversity in Teams, Competency mapping, Team Roles, Team Identity, Team Charter, Team Performance, Managing Behaviour of people in groups, 360 Degree Feedback as a Development tool. Group Dynamics, Challenges of getting work done; Significance of prioritization and assigning workto team members, Importance of peer	15	3

	networks in an Organisation.		
4	<b>Module IV: : Leading People &amp; Resolving Conflicts</b> Leading people to achieve the vision and mission of the Organisation. Leadership for high performance culture, Leadership Styles for creating conducive Organisational climate and culture of excellence. Managing different types of conflicts in an Organisation, Problem solving and quality improvement process.	15	4

**1.**Wellington, P. (2011). Effective People Management: Improve PerformanceDelegate More Effectively. London: Kogan Page Publishers.

**2.**Thomas, M. (2007). Mastering People Management. London: ThorogoodPublishing. **3.** Randall, J., &Sim, A. J. (2013). Managing People at Work. Abingdon: Routledge.

4. Thomson, R., & Thomson, A. (2012). Managing People. Abingdon: Routledge.

# **Online Resources**

**1.**eGyanKosh:PeopleManagementonlineavailableathttp://egyankosh.ac.in//handle/123456789/77171availableat**2.**NPTEL:IntroductiontoHRMavailableathttps://www.digimat.in/nptel/courses/video/110105069/L01.html

	Course Articulation Matrix													
PO- PSO	P01	P02	P03	P04	P05	P06	P07	P08	P09	P010	P011	P012	PSO1	PSO2
CO1	2	2	1	3	2		1			3	2	2	2	2
CO2	2	2	1	2	3		1			3	1	2	3	2
CO3	2	2	2	1	3		2			3	1	2	3	2
CO4	2	2	2	1	3		1			3	2	1	3	2