

S.No. : 506

BHM 2204

No. of Printed Pages : 03

Following Paper ID and Roll No. to be filled in your Answer Book.

**PAPER ID : 26110**

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## **B. H. M. C. T. Examination 2021-22**

**(Even Semester)**

### **ACCOMMODATION OPERATION-II**

***Time : Three Hours]***

***[Maximum Marks : 60***

**Note :-** Attempt all questions.

#### **SECTION – A**

1. Attempt all parts of the following :  $8 \times 1 = 8$

Define the term :

- (a) Back of the house.
- (b) Inspection check list
- (c) Housekeeping days
- (d) Dado
- (e) Jeweller's rough
- (f) Graveyard shift

***[ P. T. O.***



- (g) Briefing
- (h) Pile

### SECTION – B

2. Attempt any two parts of the following :  $6 \times 2 = 12$
- (a) What are the public area in hotel? Explain the cleaning procedure of front desk.
  - (b) Discuss the factor to be considered while choosing a flooring in a hotel.
  - (c) Explain the importance of duty roaster. What are the factor to be considered while making duty roaster.
  - (d) Draw a format of any two :
    - (i) Carpet shampooing register
    - (ii) Log book
    - (iii) Maintenance work order form

### SECTION – C

**Note:-** Attempt any two parts of the following. Each part carry equal marks.  $8 \times 5 = 40$

3. (a) Draw a neat layout of twin room with proper supplies.



- (b) Write an importance of guest room to guest.
  - (c) What is the procedure for cleaning a checkout room?
4. (a) What are yarns? Explain the different types of yarn.
- (b) Explain the manufacturing of the cotton fibres.
  - (c) Classify fibres with appropriate examples.
5. (a) Explain in brief how the housekeeping department manages in morning shift.
- (b) Why housekeeping control desk is called nerve center of house keeping department. Explain the various functions of control desk.
  - (c) What are the characteristic of a good paint?
6. (a) What are the protective finishes applied on metals?
- (b) Explain the use of EPNS in the hotel. How is it cleaned and polished.
  - (c) Discuss the various types of ceramic. How are they used in hotel?