

S.No. : 414

BCOM 1204

No. of Printed Pages : 03

Following Paper ID and Roll No. to be filled in your Answer Book.

**PAPER ID : 27810**

Roll  
No.

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**B. Com. (Hons.) Examination 2021-22**

**(Even Semester)**

**ORGANIZATIONAL BEHAVIOUR**

*Time : Three Hours]*

*[Maximum Marks : 60*

**Note :-** Attempt all questions.

**SECTION – A**

1. Attempt all parts of the following : 1 × 8 = 8
- (a) What is organisational behaviour?
  - (b) Write two characteristics of collegial model.
  - (c) Define the concept of attitude.
  - (d) What is reinforcement?
  - (e) Explain group dynamics in brief.
  - (f) Write the difference between formal and informal group.

**[ P. T. O.**



- (g) Define the concept of socialization.
- (h) Explain significance of organization culture.

### SECTION – B

2. Attempt any two parts of the following :  $6 \times 2 = 12$

- (a) Explain the comparison among various models of organizational behaviour.
- (b) Describe the various challenges faced by managers in current scenario.
- (c) Define the various theories of learning.
- (d) Explain the various types of conflict in detail.

### SECTION – C

**Note:-** Attempt each questions. Attempt any two parts form each question.  $8 \times 5 = 40$

3. (a) What are the contributing disciplines to field of OB? Explain.
- (b) Explain the elements of OB.
  - (c) Analyse the need to understand the concept of OB in current scenario.



4. (a) Explain 'ABC' components of attitude.
  - (b) Define the process of perception.
  - (c) What is transactional analysis? Describe it in detail.
5. (a) Discuss the various stages of group development.
  - (b) Write the difference between group and team.
  - (c) Write the definition and significance of group cohesiveness.
6. (a) Explain the various methods for resolution of conflict.
  - (b) What is organization culture? Explain its functions also.
  - (c) Explain the significance of empowerment.

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