

Following Paper ID and Roll No. to be filled in your Answer Book.

**PAPER ID : 27810**Roll  
No.

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**B. Com. (Hons.) Examination 2021-22**  
**(Even Semester)**

**ORGANIZATIONAL BEHAVIOUR**

*Time : Three Hours]**[Maximum Marks : 60***Note :-** Attempt all questions.

**SECTION - A**

1. Attempt all parts of the following : 1 × 8 = 8
- (a) What is organisational behaviour?
  - (b) Write two characteristics of collegial model.
  - (c) Define the concept of attitude.
  - (d) What is reinforcement?
  - (e) Explain group dynamics in brief.
  - (f) Write the difference between formal and informal group.

*[ P.T.O.*