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# BBA, IMBA, B. Com. (Honours), Int. LLB Examination 2021-22

(Even Semester)

### DIGITAL GOVERNANCE

Time: Three Hours] [Maximum Marks: 60

Note: - Attempt all questions.

#### SECTION-A

- 1. Attempt all parts of the following:  $8 \times 1 = 8$ 
  - (a) What are the two important objectives of digital governance?
  - (b) What is the difference between OLTP and OLAP?
  - (c) Why is it necessary to have a digital governance infrastructure?

- (d) In term of digital governance, what is e-readiness?
- (e) What is the digital divide, exactly?
- (f) What exactly is a data warehouse?
- (g) What is the main goal of the Ekal Seva Kendra?
- (h) What do you mean by NICNET?

## SECTION-B

- 2. Attempt any two parts of the following:  $2\times6=12$ 
  - (a) (i) Discuss the broadcasting / wider distribution model of digital governance, as well as the comparative analysis model and applications.
    - (ii) Discuss digital governance's critical flow model, mobilisation model and lobbying model as well as applications.
  - (b) Why is it necessary to have IT infrastructure in order to adopt digital governance? Explain the network and computing infrastructure required for digital governance implementation.

- (c) Define the terms data warehousing and data mining. Examine how data warehousing and data mining are used in the pricing of essential commodities, as well as commerce and trade.
- (d) Write short notes on the following:
  - (i) Smart Nagarpalika computerization of urban local bodies (Municipalities).
  - (ii) Aadhar.

#### SECTION-C

- **Note :-** Attempt all questions. Attempt any two parts from each questions.  $5 \times 8 = 40$
- 3. (a) What are the challenges of implementing digital governance? Why do we need to think about these things?
  - (b) (i) Examine the role of digital governance in bridging the digital gap.
    - (ii) Discuss in depth the key focus areas of maturity levels.
  - (c) How can we use digital governance models to achieve good governance? Explain.

- 4. (a) Discuss the state of human infrastructure in terms of E-readiness.
  - (b) What is the difference between data system infrastructure readiness and technological infrastructure readiness?
  - (c) Discuss legal and institutional infrastructural preparedness for E-readiness.
- 5. (a) What is a national data warehouse, and how does it work? What is census data?
  - (b) What are the applications of data warehousing and data mining in agricultural and rural development?
  - (c) Describe how data warehousing and data mining are used in health and education.
- 6. (a) What are the various approaches to the security of digital governance? Explain.
  - (b) Write down the case study on Bhulekh of digital governance in Indian perspective.
  - (c) Write down the case study on E-Suvidha of digital governance in Indian perspective.