

S.No. : 456

BCA 2002

No. of Printed Pages : 03

Following Paper ID and Roll No. to be filled in your Answer Book.

**PAPER ID : 21121**

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**M. B. A./ I. M. B. A. Examination 2021-22**

**(Even Semester)**

**DIGITAL GOVERNANCE**

***Time : Three Hours]***

***[Maximum Marks : 60***

**Note :—** Attempt all questions.

**SECTION – A**

1. Attempt all parts of the following :  $1 \times 8 = 8$
- (a) Write the full form of G2G, G2E, G2C and G2B.
  - (b) Define E-Governance.
  - (c) Define E-readiness.
  - (d) What is NIC?
  - (e) Define the term data-mining.
  - (f) Write the application area of data mining and data ware house.

***[ P. T. O.***



- (g) Write the phases of the E-Governance model.
- (h) Write the full form of NICNET.

### SECTION –B

2. Attempt any two parts of the following :  $2 \times 6 = 12$
- (a) Describe the need and space of E-governance.
  - (b) Discuss the institutionalized level of maturity model in detail.
  - (c) Describe the role of data warehouse and data mining in E-governance.
  - (d) What is Ekal-Seva kendra? Describe how E-governance concept is used to develop Ekal-Seva Kendra?

### SECTION –C

**Note:-** Attempt any two parts from each question. Each question carries equal marks.  $8 \times 5 = 40$

3. (a) Discuss different IT tools that are used to deliver services to citizens.
- (b) What are the contents of E-governance?
  - (c) How good governance can be achieved through E-governance model? Explain.



4. (a) What are the key focus areas of maturity levels? Explain.
- (b) Discuss data system infrastructural preparedness of E-renderers.
- (c) Explain wider dissemination model referring to its principle, application and various projects based on this model.
5. (a) How data mining plays an important role in E-governance?
- (b) Describe use of data mining in rural development and health.
- (c) Describe the concept of data warehouse. Also discuss the use of data warehouse.
6. (a) Describe role of nationwide networking in E-governance.
- (b) Discuss the role and benefits of smart Nagarpalika.
- (c) Write short notes on the following :
  - (i) E-Suvidha
  - (ii) Bhulekh