

S.No. : 326

BBA 2405

No. of Printed Pages : 04

Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 27123

Roll
No.

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BBA / IMBA Examination 2021-22

(Even Semester)

HUMAN RESOURCE DEVELOPMENT

Time : Three Hours]

[Maximum Marks : 60

Note :- Attempt all questions.

SECTION - A

1. Attempt all parts of the following : $8 \times 1 = 8$

- (a) Define the term human resource development.
- (b) Define performance appraisal.
- (c) What do you understand by personnel management?
- (d) What is HRD matrix?

[P. T. O.

- (e) Define activity analysis.
- (f) Explain the term tax analysis.
- (g) Define the term stress.
- (h) Explain 'Mentoring'.

SECTION – B

2. Attempt any two parts of the following : $2 \times 6 = 12$

- (a) What are the HRD outcomes which result from HRD methods?
- (b) Explain the role of live manager in HRD. Discuss their responsibilities also.
- (c) How task analysis is done in an organisation? Explain by giving examples.
- (d) What do you understand by team building? What are the issues need to be considered in developing an effective team?

SECTION – C

Note :- Attempt all questions. Attempt any two parts from each questions. $5 \times 8 = 40$

3. (a) Discuss the current trends or issues related to HRD functions.
- (b) What are the various processes of HRD? What outcomes are expected from these processes?
- (c) What do you understand by HRD strategies? Enlist the future challenges of HRD strategy.
4. (a) Explain the various forms of HRD organisation in present scenario.
- (b) It is not easy to establish linkages between HRD outcomes and organisational effectiveness. What are your views?
- (c) Discuss some of the methods adopted by the organisation in improving group performance and enhancing its effectiveness.
5. (a) Describe the importance of "Task Analysis" in HRD.
- (b) What is activity analysis. Discuss.
- (c) Discuss the various components of HRD matrix along with their importance.

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6. (a) What is personality? Discuss its various determinants.
- (b) Define the “groups”. What are the various types of group?
- (c) “Dissatisfaction leads to frustration”. Explain.

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