

S.No. : 508

BBA 2201

No. of Printed Pages : 04

Following Paper ID and Roll No. to be filled in your Answer Book.

PAPER ID : 27107

Roll
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BHMCT Examination 2021-22

(Even Semester)

ORGANIZATION BEHAVIOUR

Time : Three Hours]

[Maximum Marks : 60

Note :- Attempt all questions.

SECTION – A

1. Attempt all parts of the following : $8 \times 1 = 8$

- (a) What are the features of organisational behaviour?
- (b) What is learning?
- (c) What is written communication?
- (d) Define power in organization.

[P. T. O.]

- (e) What is a formal organisation?
- (f) What is theory X of Mc Gregor?
- (g) Define empowerment.
- (h) What is group dynamics?

SECTION – B

2. Attempt any two parts of the following : $2 \times 6 = 12$

- (a) Define organisational behaviour and explain the need of understanding human behaviour in a professional organisation.
- (b) Management is concerned with ideas, things and people. Comment.
- (c) Define 'stereotyping'. How it can create perception disorders?
- (d) What do you mean by conflict? Explain various characteristics of conflict.

SECTION – C

Note :- Attempt all questions. Attempt any two parts from each questions. $5 \times 8 = 40$

3. (a) Explain the challenges of organisational behaviour in the context of present day environment.
- (b) Define the term attitude and discuss its characteristics.
- (c) What is personality and why does it differ from person to person? Enumerate the various characteristics of personality.
4. (a) What is organisational culture? Discuss essence of it.
- (b) Describe the importance of communication in the management of the organisation.
- (c) Critically explain the Johari Window.
5. (a) How group is formed? Explain its various steps.
- (b) What makes leadership effective? Discuss.
- (c) Discuss the nature of learning. How does classical conditioning help in learning the desired behaviour?

[P. T. O.

6. (a) Organisation is a system of power and authority.
Comment.
- (b) What is team building? How can individuals be developed into effective team players?
- (c) Describe group cohesiveness and mention the various factors affecting the group cohesiveness.
